

2009 COUNTY OF RIVERSIDE HOMELESS COUNT AND SURVEY

Acknowledgements

June 2009

The County of Riverside Department of Public Social Services' (DPSS) Homeless Program Unit was the lead entity responsible for implementing the 2009 County of Riverside Homeless Count. The County subcontracted with Applied Survey Research to conduct the 2009 County of Riverside Homeless Survey.

Thank you to all the community partners, volunteers, homeless service providers, and especially the people whose personal experience with homelessness is recorded by this count and survey.

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Introduction

On Wednesday, January 28th, 2009, 250 community volunteers from throughout Riverside County set out on the task of answering the question “How many homeless people are there in Riverside County on any given day?” The U. S. Department of Housing and Urban Development (HUD), the largest source of homeless program funding, has directed that continuum of care communities (such as Riverside County) biennially perform a “one-day, point-in-time” count of sheltered and unsheltered homeless individuals beginning “in the last week of January.”

The goal of the 2009 Riverside County Homeless Count was to obtain an unduplicated count of homeless individuals and families on a given day in the County. The comprehensive effort to identify the answer to this question included both a street-based enumeration, counting homeless individuals encountered on the streets and a service-based enumeration that counted homeless individuals staying in emergency shelters and other limited stay housing facilities as well as those utilizing programs providing emergency assistance services. It should be noted that HUD does not consider the following persons to be homeless – persons who are “doubled up”, or persons who are “near homelessness” – but considers them to be at risk of homelessness. Such persons were not included in the homeless count. Doubling-up refers to individuals or families who are sharing permanent housing, such as an apartment, with other individuals or families.

Results of the 2009 count provide a benchmark number by which to measure the success of our efforts to provide effective programs and services to homeless individuals and families. Count findings revealed that 2,043 homeless individuals were unsheltered and 1,323 were sheltered for a point-in-time total homeless population of 3,366 individuals. Data from the point-in-time count and the subsequent homeless surveys were used to calculate the number of persons who experienced homelessness over the course of the year. The annualized homeless population was 11,191.

In addition to the count, a survey of homeless persons was conducted from February 26, 2009 through March 31, 2009 in street and shelter locations throughout Riverside County. The survey was used to gather information about the homeless population’s demographics, family status, causes of homelessness, length and recurrence of homelessness, usual nighttime accommodations, and access to homeless services. The results enhance one’s understanding of the count, as they provide qualitative information about the homeless population.

Homeless Count Findings

Number and Characteristics of Homeless People

During the count enumerators attempted to gather a limited amount of demographic information from each person counted. That information included the person's gender, race, and year born. It is important to note that not all persons disclosed all answers to the questions posed by the enumerators.

- ✓ **A total of 3,366 homeless people were counted in the 2009 Riverside County point-in-time count.**
- ✓ **Of the homeless people counted, 61% were unsheltered and 39% were sheltered.**
- ✓ **42% of the enumerated population was in families.**
- ✓ **Among the sheltered population, the number of people who were housed in emergency shelters and transitional housing facilities were close to equal, with 47% and 53% respectively.**

**61% of the
enumerated
homeless population
was unsheltered.**

Figure 1: Homeless Count Population¹

	Total People	Percent of Total
Unsheltered	2,043	60.7%
Unaccompanied individuals	1,345	40.0%
Persons in families	698	20.7%
Sheltered	1,323	39.3%
<i>Emergency shelters</i>	<i>618</i>	<i>18.4%</i>
Unaccompanied individuals	413	12.3%
Persons in families	205	6.1%
<i>Transitional housing</i>	<i>705</i>	<i>20.9%</i>
Unaccompanied individuals	181	5.4%
Persons in families	524	15.6%
Total	3,366	100.0%
Percent of Total	100.0%	

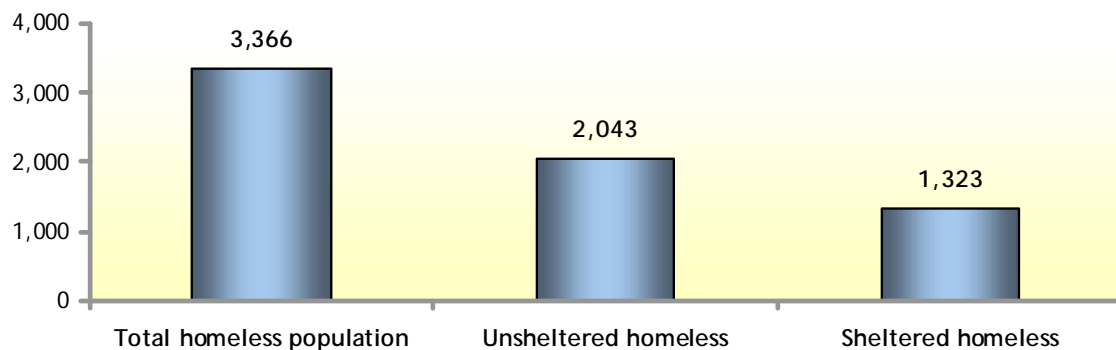
Source: County of Riverside, 2009 Riverside County Homeless Count, 2009.

¹ Homeless people staying in rehabilitation facilities and hospitals / jails are not considered homeless by HUD, therefore they are not included in the calculations throughout this report.

Figure 2: Sub-populations

Sub-population	Total Sample	Percentage of Sub-population
Chronically Homeless	969	
Sheltered	274	28.28%
Unsheltered	695	71.72%
Severely Mentally Ill	536	
Sheltered	169	31.53%
Unsheltered	367	68.47%
Chronic Substance Abuse	830	
Sheltered	403	48.55%
Unsheltered	427	51.45%
Veterans	210	
Sheltered	120	57.14%
Unsheltered	90	42.86%
Persons with HIV / AIDS	50	
Sheltered	35	70.00%
Unsheltered	15	30.00%
Victims of Domestic Violence	197	
Sheltered	106	53.81%
Unsheltered	91	46.19%
Unaccompanied Youth (18-24)	164	
Sheltered	65	39.63%
Unsheltered	99	60.37%

Source: County of Riverside, 2009 Riverside County Homeless Count, 2009.

Figure 3: Number of Homeless (Sheltered and Unsheltered) in Riverside County

Source: County of Riverside, 2009 Riverside County Homeless Count, 2009.

Figure 4: Age of Homeless Count Population

	Unsheltered		Sheltered		Total*	
Age Group	Count	Percentage	Count	Percentage	Count	Percentage
0 - 17	17	1.1%	29	3.44%	46	1.94%
18 - 24	99	6.49%	65	7.71%	164	6.92%
25 - 31	166	10.88%	100	11.86%	266	11.23%
32 - 38	186	12.19%	138	16.37%	324	13.68%
39 - 46	348	22.80%	188	22.30%	536	22.63%
47 - 54	399	26.15%	170	20.17%	569	24.02%
55 - 61	209	13.70%	98	11.63%	307	12.69%
62 - 69	65	4.26%	24	2.85%	89	3.76%
70 - 77	27	1.77%	12	1.42%	39	1.65%
78 - 84	9	0.59%	3	0.36%	12	0.51%
85+	1	0.07%	16	1.90%	17	0.72%
Total sample	1,526	100.0%	843	100.0%	2,384	100.0%

Source: County of Riverside, 2009 Riverside County Homeless Count, 2009.

* Not all persons being counted disclosed this information.

Figure 5: Gender of Homeless Count Population

	Unsheltered		Sheltered		Total*	
Gender	Count	Percentage	Count	Percentage	Count	Percentage
Female	435	26.52%	346	36.97%	781	30.32%
Male	1,205	73.48%	590	63.03%	1,795	69.68%
Total sample	1,640	100.0%	936	100.0%	2,576	100.0%

Source: County of Riverside, 2009 Riverside County Homeless Count, 2009.

* Not all persons being counted disclosed this information.

Figure 6: Race / Ethnicity of Homeless Count Population

	Unsheltered		Sheltered		Total*	
Race / Ethnicity	Count	Percentage	Count	Percentage	Count	Percentage
White / Caucasian	872	52.34%	431	46.05%	1,303	50.08%
Hispanic / Latino	511	30.67%	280	29.91%	791	30.40%
Black / African American	182	10.92%	167	17.84%	349	13.41%
American Indian / Alaskan Native	30	1.80%	29	3.10%	59	2.27%
Asian / Pacific Islander	28	1.68%	16	1.71%	44	1.69%
Other	43	2.58%	13	1.39%	56	2.15%
Total sample	1,666	100.0%	936	100.0%	2,602	100.0%

Source: County of Riverside, 2009 Riverside County Homeless Count, 2009.

* Not all persons being counted disclosed this information.

Figure 7: Number of Children Living with Homeless Adults

	Unsheltered		Sheltered		Total	
Number of Children	Count	Percentage	Count	Percentage	Count	Percentage
1	65	38.69%	66	44.00%	131	41.19%
2	53	31.55%	40	26.67%	93	29.25%
3	23	13.69%	22	14.67%	45	14.15%
4	21	12.50%	9	6.00%	30	9.43%
5	2	1.19%	9	6.00%	11	3.46%
6	1	0.60%	4	2.67%	5	1.57%
7	2	1.19%	0	0.0%	2	0.63%
10	1	0.60%	0	0.0%	1	0.31%
Total sample	1,679	100.0%	150	100.0%		100.0%
	Total Kids = 364		Total Kids = 317		Total Kids = 681	

Source: County of Riverside, 2009 Riverside County Homeless Count, 2009.

- ✓ **364 children were living with their unsheltered homeless parents.**
- ✓ **317 children were living with their sheltered homeless parents.**
- ✓ **There were a total of 681 children living with homeless parents.**

Figure 8: Number of Children Not Living with Homeless Adults*

	Unsheltered		Sheltered		Total	
Number of Children	Count	Percentage	Count	Percentage	Count	Percentage
1	135	34.88%	66	41.51%	201	36.81%
2	119	30.75%	49	30.82%	168	30.77%
3	56	14.47%	26	16.35%	82	15.02%
4	39	10.08%	10	6.29%	49	8.97%
5	16	4.13%	6	3.77%	22	4.03%
6	8	2.07%	1	0.63%	9	1.65%
7	6	1.55%	0	0.0%	6	1.10%
8	2	0.52%	0	0.0%	2	0.37%
9	1	0.26%	1	0.63%	2	0.37%
10	5	1.29%	0	0.0%	5	0.92%
Total sample	387	100.0%	159	100.0%	546	100.0%
	Total Kids = 942		Total Kids = 327		Total Kids = 1,269	

Source: County of Riverside, 2009 Riverside County Homeless Count, 2009.

* Children not on the streets with the adult during this episode of homelessness and reported to be living with family or friends.

- ✓ **942 children were not living with their unsheltered homeless parents.**
- ✓ **327 children were not living with their sheltered homeless parents.**
- ✓ **There were a total of 1,269 children not living with homeless parents.**

Figure 9: Count Locations

Count Locations	2007 Count Totals	2009 Count Totals
Aguanga	NC	0
Anza	NC	0
Arabia	NC	0
Banning	102	69
Beaumont	36	38
Belltown	NC	23
Bermuda Dunes	2	0
Blythe	106	133
Cabazon	7	2
Cahulla	NC	0
Calimesa	NC	0
Canyon Lake	NC	0
Cathedral City	99	83
Cherry Valley	NC	0

Count Locations	2007 Count Totals	2009 Count Totals
Chiriaco Summit	NC	0
Coachella	33	19
Corona	274	127
Cottonwood Springs	NC	0
Desert Beach	NC	0
Desert Center	NC	0
Desert Haven	NC	7
Desert Hot Springs	75	127
Eagle Mountain	NC	0
East Hemet	NC	0
Eastvale	NC	0
Eden Hot Springs	NC	0
Flowing Wells	NC	0
Garner Valley	NC	0
Garnet	NC	0
Gilman Hot Springs	NC	0
Glen Avon	1	0
Glen Valley	NC	0
Good Hope	NC	0
Green Acres	NC	1
Hemet	480	172
High Grove	5	2
Home Gardens	NC	0
Homeland	8	0
Idyllwild	NC	3
Indian Wells	NC	0
Indio	684	572
Indio Hills	15	1
Juniper Flats	NC	0
Jurupa	12	0
Lake Elsinore	115	68
Lakeland Village	13	5
Lake Matthews	1	0
Lake Riverside	NC	0
Lakeview	NC	0
La Quinta	NC	1
March Air Force Base*	131	249
Mead Valley	1	4

Count Locations	2007 Count Totals	2009 Count Totals
Mecca	71	414
Menifee	NC	2
Mesa Verde	10	0
Midland	NC	2
Mira Loma	8	1
Moreno Valley	45	28
Mountains (nonspecific areas)	NC	17
Mountain Center	NC	0
Murrieta	8	5
Murrieta Hot Springs	NC	0
Nicholls Warm Springs	NC	0
Norco	6	3
North Palm Springs	NC	1
North Shore	NC	0
Nuevo	NC	0
Orangecrest	NC	0
Painted Hills	NC	0
Palm Desert	12	38
Palm Springs	260	203
Pedley	1	0
Perris	379	146
Pine Cove	NC	0
Pinyon Pines	NC	1
Poppet Flats	NC	0
Quail Valley	3	0
Rancho California	NC	0
Rancho Mirage	NC	3
Ripley	4	0
Riverside	1174	632
Romoland	NC	0
Rubidoux	32	10
Salton	NC	0
San Gorgonio	NC	0
San Jacinto	NC	11
Sedco Hills	NC	0
Sky Valley	NC	0
Soboba Hot Springs	NC	0

Count Locations	2007 Count Totals	2009 Count Totals
Sun City	20	27
Sunnyslope	NC	0
Temecula	105	69
Thermal	NC	0
Thousand Palms	9	8
Twin Pines	NC	0
Valerie	NC	0
Valle Vista	20	2
White Water	NC	0
Wildomar	5	36
Winchester	1	1
Woodcrest	NC	0
Total	4,373	3,366

Source: County of Riverside, *2009 Riverside County Homeless Count*, 2009.

* March Air Force Base is home to several housing programs for homeless people.

Countywide Annual Estimation

A point-in-time (PIT) homeless enumeration has an inherent bias of not capturing homeless persons who experience short episodes of homelessness during other times of the year. More people experience homelessness annually than can be counted at any given point in time. In any year, people will cycle in and out of homelessness. For example, someone may be homeless between February and May, and another person may become homeless between October and January. Counting only the homeless persons found in a January count could under-represent the experience of the homeless person in the February to May timeline.

Therefore, based on the results of the 2009 County of Riverside Homeless Count and Survey, Applied Survey Research used the annualization formula detailed by the Corporation for Supportive Housing to calculate an annual estimate of the number of homeless people in Riverside County over the course of a year. This approach is the U.S. Department of Housing and Urban Development (HUD)-approved method for calculating the annual estimate of homeless people based on the point-in-time count. The following is an explanation of the annualization calculation.

Three factors were used to determine the annual estimate²:

A = The point-in-time count of currently homeless people (found in the street and shelter counts)

B = The number of currently homeless people who became homeless within the last 7 days; and

C = The proportion of currently homeless people who have experienced a previous homeless episode within the past 12 months.

The equation for calculating the annual estimate: $A + [(B*51)*(1-C)] = \text{Annual estimate}$

For Riverside County: $3,366 + [(188.496*51)*(1 - 0.186)] = 11,191.223 \approx 11,191$ people

- ✓ **The annual estimate for the number of homeless people in Riverside County was 11,191 persons.**
- ✓ **Based on the 2007 American Community Survey population profile, this annual estimate of homelessness represented approximately 0.5% of Riverside County's total population of 2,073,571 persons.**

² Burt, Martha and Wilkins, Carol. Estimating the Need: Projecting from Point-in-Time to Annual Estimates of the Number of Homeless People in a Community and Using this Information to Plan for Permanent Supportive Housing. Corporation for Supportive Housing. March 2005.

Homeless Survey Findings

The Daily Condition of Homeless Persons – Survey Results

The following section provides an overview of the results of the 2009 Riverside County Homeless Survey. The survey findings were used to define qualitative characteristics of the overall population. The survey team successfully completed 668 surveys with unduplicated (unique) homeless individuals throughout Riverside County from February 26, 2009 through March 31, 2009. Approximately 8% of these surveys were conducted in Spanish. Missing values have been intentionally omitted from the 2009 survey results. ***Therefore, the total number of respondents for each question will not necessarily equal the total number of valid surveys (668).***

The survey findings were used to define qualitative characteristics of the overall homeless population.

The survey elicited information such as demographics, family status, causes of homelessness, length and recurrence of homelessness, usual nighttime accommodations, and access to homeless services through closed-ended and multiple response questions. A complete list of survey questions and responses is included in Appendix C.

All qualitative data about homelessness in this report were derived from direct surveys of a sample of homeless persons. As with all surveys of this nature, results were potentially biased by memory recall issues, though a review of the data did not indicate that this was a significant issue. Additionally, for critical profile interest areas such the prevalence of disabling conditions, the research design relied on self-described and self-defined responses. This is an approved method in homeless profiling due to the limitations in connecting homeless persons to their clinical profiles.

Chronically Homeless

A profile of the chronically homeless was obtained from the data gathered from the homeless survey. The U.S. Department of Housing and Urban Development defines a chronically homeless person as:

An unaccompanied individual with a disabling condition who has been:

- *Continually homeless for one year or more; or*
- *Has experienced four or more episodes of homelessness within the past 3 years.*

It should be noted that “a disabling condition” includes physical, mental, and developmental disabilities, as well as alcoholism, drug addiction, depression, Post-Traumatic Stress Disorder (PTSD), HIV / AIDS, or a chronic health condition. Those living in transitional housing are not considered by HUD to be chronically homeless.

- ✓ **Approximately 35% of homeless survey respondents (235 of 668 respondents) could be considered chronically homeless using the above criteria.**

Demographics

In order to measure the diversity of homeless residents in Riverside County, respondents were asked to answer several questions pertaining to their age, gender, ethnicity, and military service.

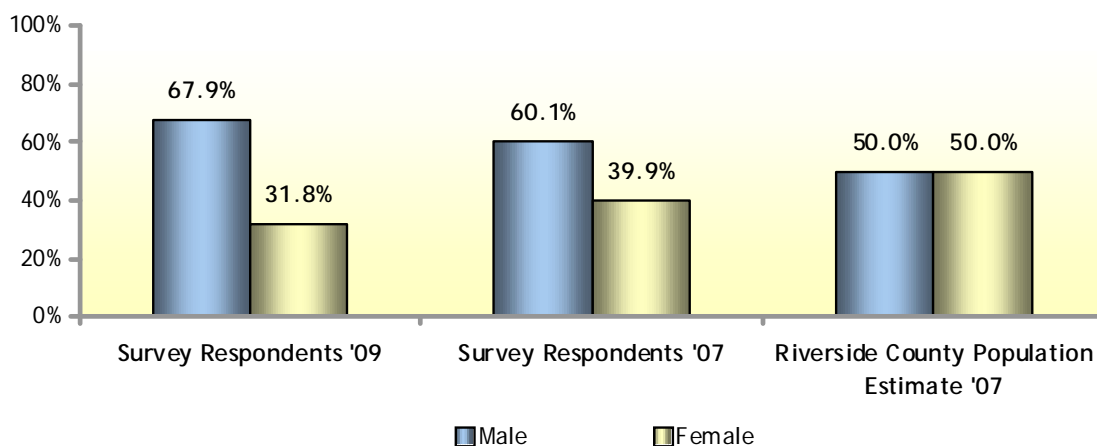
Age

- ✓ **Approximately 33% of survey respondents were between 41 and 50 years of age.**
- ✓ **The second and third largest age segments among respondents were 31 to 40 (22%) and 51 to 60 (20%).**
- ✓ **Seniors (more than 60 years old) comprised 3% of survey respondents.**

Gender

- ✓ **Among survey respondents, the sizable majority was male (68%).**
- ✓ **32% of survey respondents were female.**
- ✓ **6% of female respondents were pregnant.**

Figure 10: Gender of Survey Respondents and Riverside County General Population



2009 Riverside County Homeless Survey Respondents N = 666

2007 County of Riverside Homeless Survey N = 622

2007 Riverside County Population Estimate N = 2,073,571

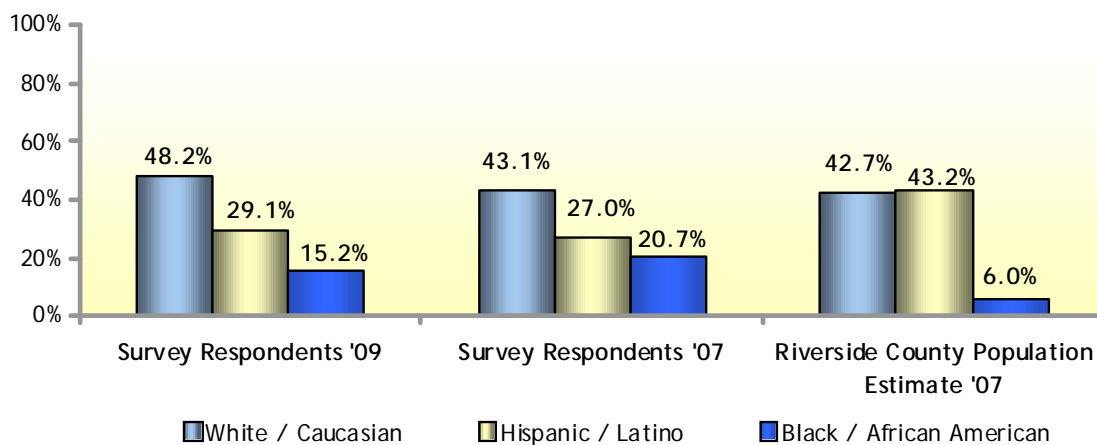
Source: Applied Survey Research, *2009 Riverside County Homeless Survey*, 2009. County of Riverside and Institute for Urban Initiatives, *The 2007 County of Riverside Homeless Survey*, 2007. U.S. Count Bureau, American Community Survey, 2009.

Race / Ethnicity

- ✓ **The two largest racial / ethnic groups among survey respondents were White / Caucasian (48%) and Hispanic / Latino (29%).**

- ✓ **15% of survey respondents identified as Black / African American, which was the third largest racial / ethnic group among survey respondents.**
- ✓ **There was an under-representation of the Hispanic / Latino homeless population compared to the general population.**
- ✓ **There was an over-representation of the Black / African American homeless population compared to the general population.**

Figure 11: Race / Ethnicity of Survey Respondents and Riverside County General Population



2009 Riverside County Homeless Survey Respondents N = 666

2007 County of Riverside Homeless Survey N = 622

2007 Riverside County Population Estimate N = 2,073,571

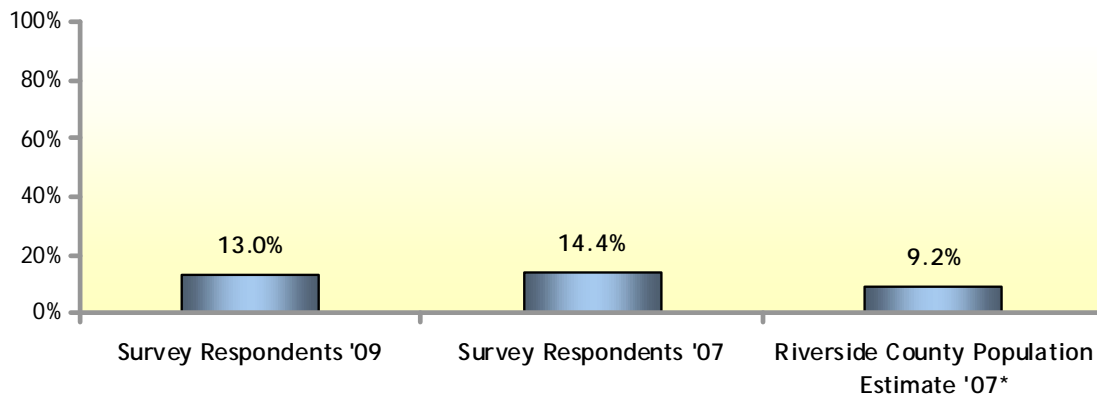
Source: Applied Survey Research, *2009 Riverside County Homeless Survey*, 2009. County of Riverside and Institute for Urban Initiatives, *The 2007 County of Riverside Homeless Survey*, 2007. U.S. Count Bureau, American Community Survey, 2009.

Veteran Status

- ✓ **13% of survey respondents had served in the United States Armed Forces.**
- ✓ **40% of homeless veterans surveyed served in the Vietnam War.**

40% of homeless veterans surveyed had served in the Vietnam War.

Figure 12: Veteran Status of Survey Respondents and Riverside County



2009 Riverside County Homeless Survey Respondents N = 663

2007 County of Riverside Homeless Survey N = 627

2007 Riverside County Population Estimate N = 1,487,059

Source: Applied Survey Research, *2009 Riverside County Homeless Survey*, 2009. County of Riverside and Institute for Urban Initiatives, *The 2007 County of Riverside Homeless Survey*, 2007. U.S. Count Bureau, American Community Survey, 2009.

* This estimate is for the population 18 years and over.

Living Status

- ✓ **71% of survey respondents indicated they were living alone at the time of the survey.**
- ✓ **Of those who lived with others, 36% lived with child / children, 34% lived with spouse or partner, and 20% lived with friends.**

Education

- ✓ **39% of survey respondents indicated that they had completed high school or received a GED, as their highest level of education.**
- ✓ **38% never received a high school diploma.**
- ✓ **20% of unemployed respondents said that they needed training, and 14% said they needed education, in order to secure a job.**

Criminal Justice

- ✓ **Approximately 23% of survey respondents reported they had spent one or more nights in jail or prison in the last 12 months.**

Riverside County Residency

- ✓ **A sizable majority of survey respondents (67%) reported that they were living in Riverside County right before they became homeless.**
- ✓ **83% of those living in the County when they became homeless had lived in Riverside County for one year or more; 40% were Riverside County residents for more than 10 years.**
- ✓ **19% of those surveyed had been living in neighboring counties (Los Angeles, San Bernardino, San Diego, and Orange Counties) right before they became homeless.**

Profiles of Homelessness

Characteristics of homelessness varied greatly among respondents. While many respondents were experiencing homelessness for the first time, or had been homeless just a few months, others had been homeless repeatedly or for extended periods of time. Characteristics such as usual nighttime sleeping accommodations and causes of homelessness differed from respondent to respondent.

Homeless Status

- ✓ **56% of survey respondents were experiencing homelessness for the first time when asked about their housing history over the past three years.**

Length of Homelessness

- ✓ **45% of respondents had been homeless for 12 months or longer since they last lived in a permanent housing situation.**
- ✓ **21% of respondents reported that they had been homeless for more than 3 years.**
- ✓ **One quarter (25%) of those surveyed had been homeless for 3 months or less.**

Figure 13: Length of Homelessness, Comparison 2007 to 2009

How long have you been homeless since you last lived in a permanent housing situation?						
	2007*		2009		07 / 09 Net Change	07 / 09 Percent Change
	Number	Percent	Number	Percent		
Less than one year	297	48.8	367	55.2	70	23.6
One year or more	312	51.2	298	44.8	-14	-4.5
Three years or more	165	27.1	139**	20.9	-26	-15.8
Five years or more	89	14.6	NA	NA	NA	NA
10 years or more	18	3.0	NA	NA	NA	NA
Total sample	609		665		56	9.2

Source: Applied Survey Research, *2009 Riverside County Homeless Survey*, 2009. County of Riverside and Institute for Urban Initiatives, *The 2007 County of Riverside Homeless Survey*, 2007.

* 2007 survey question asked "How long have you been currently homeless?"

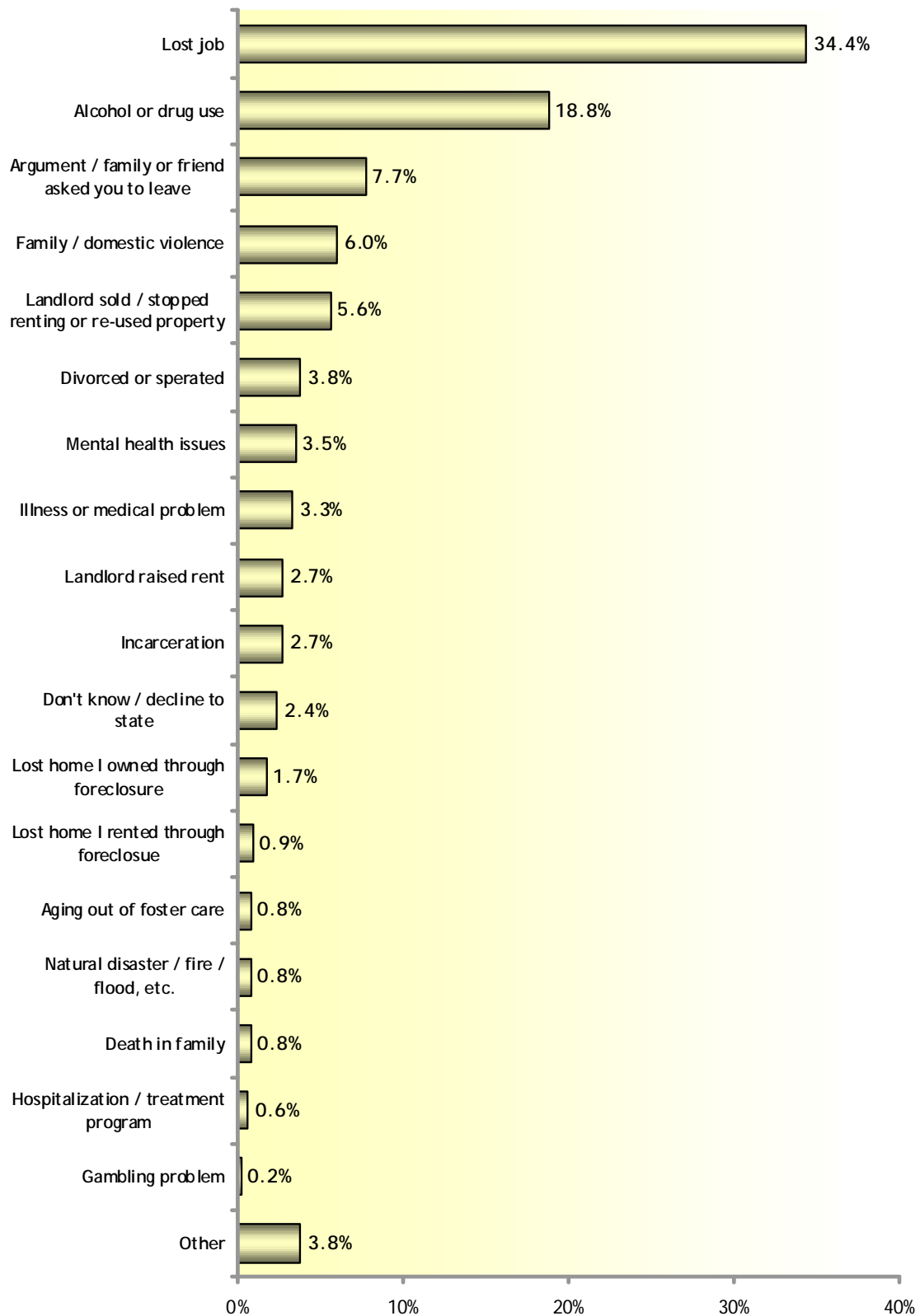
**2009 survey asks "More than three years?"

Transition Aged Youth (18 - 24 Years)

- ✓ Of survey respondents ages 18 to 24, 29% reported being homeless for a year or more.
- ✓ Of survey respondents ages 18 to 24, about 4% reported being homeless for more than three years.
- ✓ 11% of survey respondents had previously been in the foster care system. Of those respondents, 41% were placed in foster care by Riverside County.

Primary Causes of Homelessness

- ✓ 34% of survey respondents cited the loss of a job as the cause (34%) of their homelessness.
- ✓ 19% of survey respondents identified alcohol or drug use as the primary cause of their homelessness.
- ✓ 8% of survey respondents cited an argument with a family or friend in which they were asked to leave as the primary event that led to their homelessness.
- ✓ 6% cited family / domestic violence as the primary event that led to their homelessness.
- ✓ 6% of survey respondents indicated that they became homeless because their landlord sold, stopped renting, or re-used their property.

Figure 14: Primary Event / Condition that Led to Homelessness

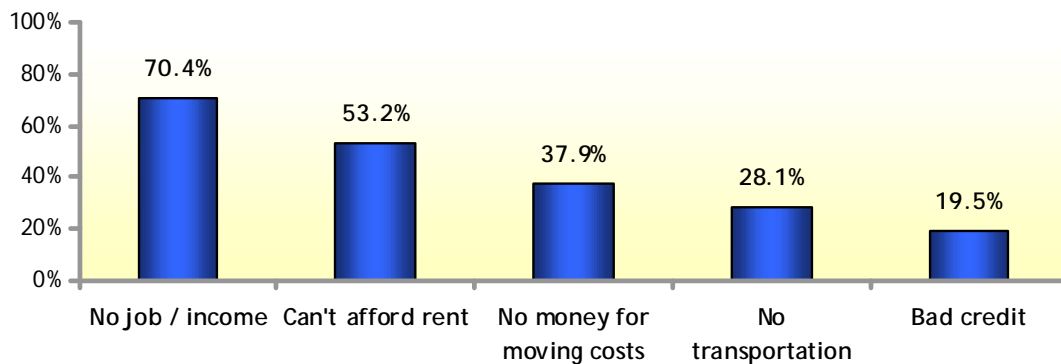
N = 666

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Obstacles to Securing Permanent Housing

- ✓ **The majority of survey respondents (70%) reported that having no job / income was an obstacle to securing permanent housing.**
- ✓ **The second most frequently cited barrier was the inability to afford rent (53%).**
- ✓ **38% said that lack of funds for moving costs (security deposit, first / last month's rent) was keeping them from getting permanent housing.**

Figure 15: What is Keeping You from Getting Permanent Housing? (Top 5 Responses)



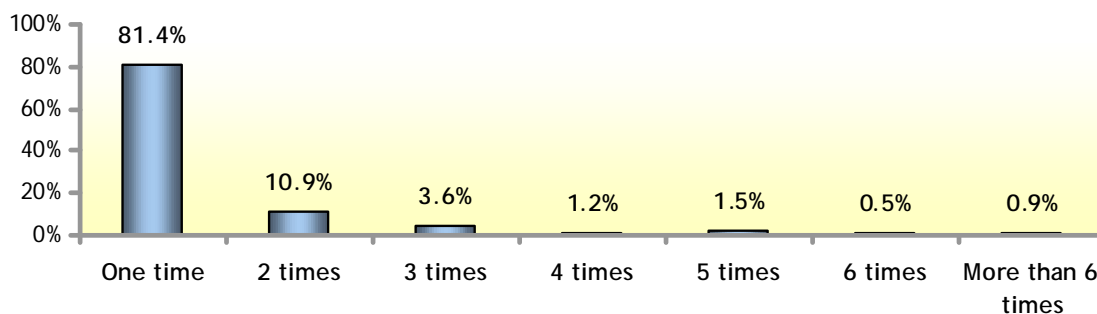
Multiple response question with 663 respondents offering 1,676 responses.

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Recurrence of Homelessness

- ✓ **When asked how many times they had been homeless in the past 12 months, 81% of respondents indicated that they had been homeless only once (their current period of homelessness).**
- ✓ **15% of respondents had been homeless two or three times in the past twelve months.**

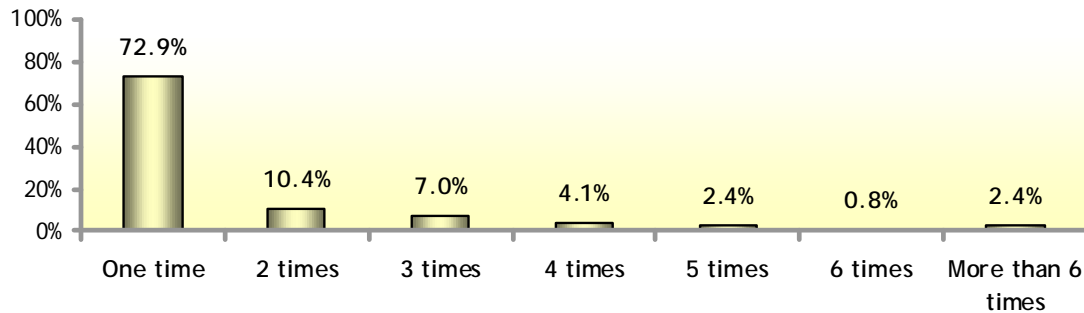
Figure 16: In the Last 12 Months, How Many Times Have You Been Homeless, Including this Present Time?



N = 661

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Figure 17: In the Last 3 Years, How Many Times Have You Been Homeless, Including this Present Time?



N= 661

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

The Chronically Homeless

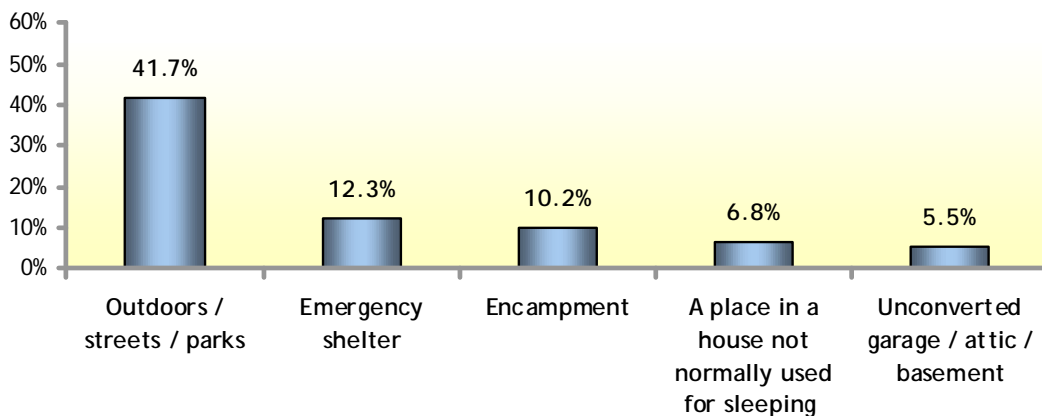
- ✓ **Of the homeless persons surveyed, approximately 35% (235 of 668 persons) can be considered chronically homeless.**
- ✓ **84% of the chronically homeless were unsheltered.**
- ✓ **18% of the chronically homeless reported that they were not using any services.**

Figure 18: Percent of Survey Respondents Who Are Chronically Homeless

2007	2009
30.6%	35.2%

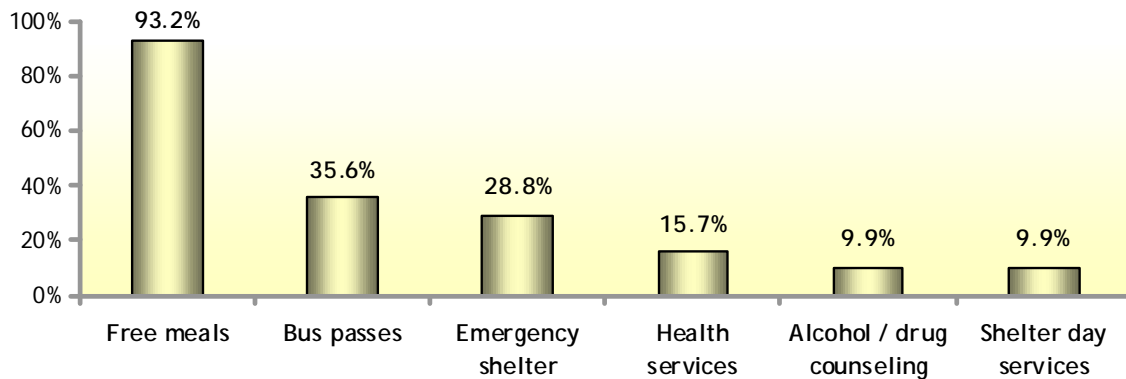
Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009. County of Riverside and Institute for Urban Initiatives, *The 2007 County of Riverside Homeless Survey*, 2007.

Figure 19: Where Do You Usually Stay at Night? (Top 5 Responses from Chronically Homeless Persons)



N = 235

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Figure 20: Services / Assistance Used by Chronically Homeless Persons (Top 6 Responses)

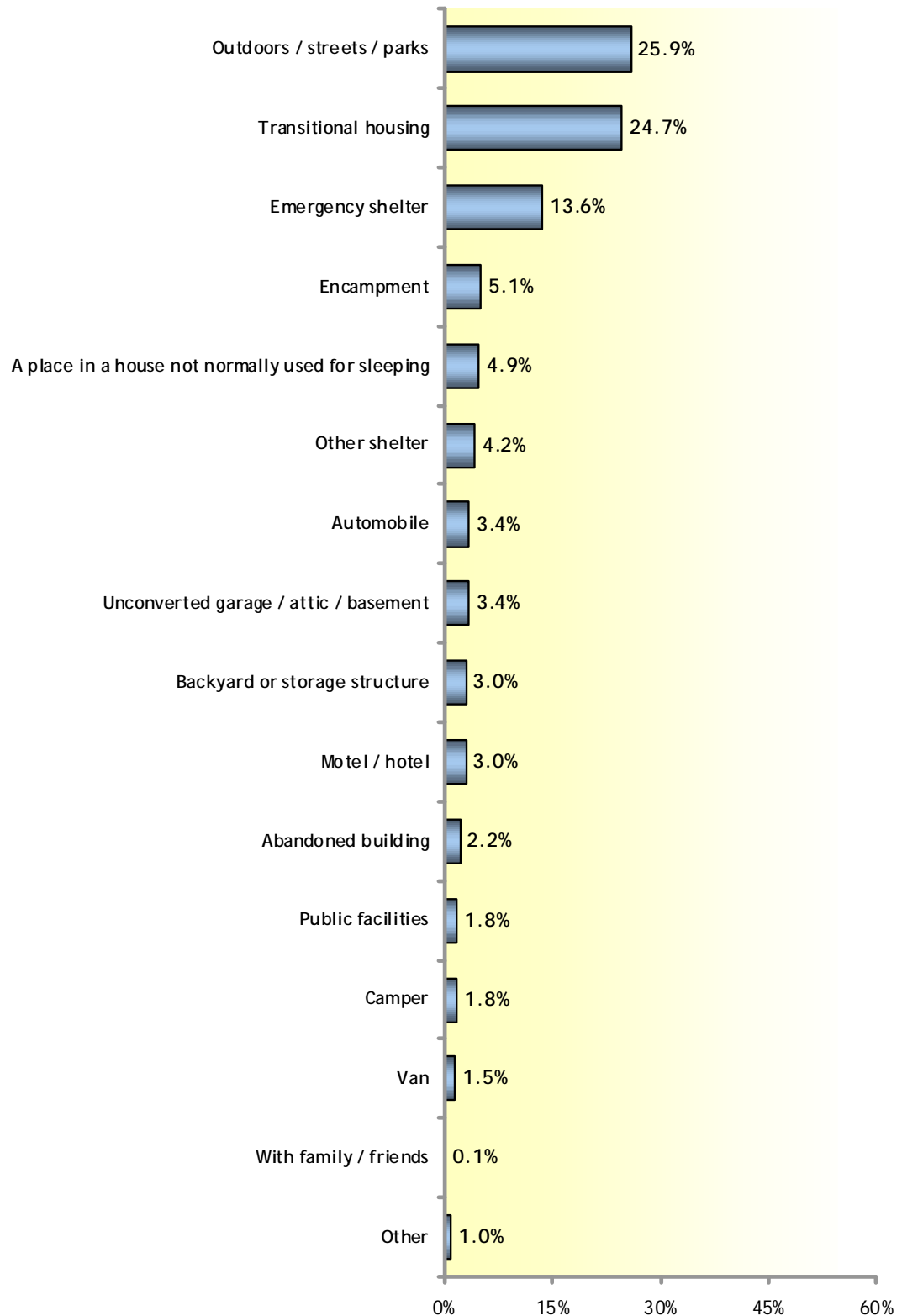
Multiple response question with 191 respondents offering 396 responses.

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Usual Nighttime Accommodation

The survey results indicated that the majority of respondents were staying in an outdoor location, in a local emergency shelter, or in a transitional housing program. The survey also asked about a variety of living situations that were not included in the unsheltered or sheltered counts: abandoned buildings, motels / hotels, and locations on private property such as unconverted garages and storage buildings. Individuals staying in motels / hotels and within residences in which the person does not permanently live (often referred to as “doubled-up” or “couch surfing”) are not included in HUD’s definition of homelessness.

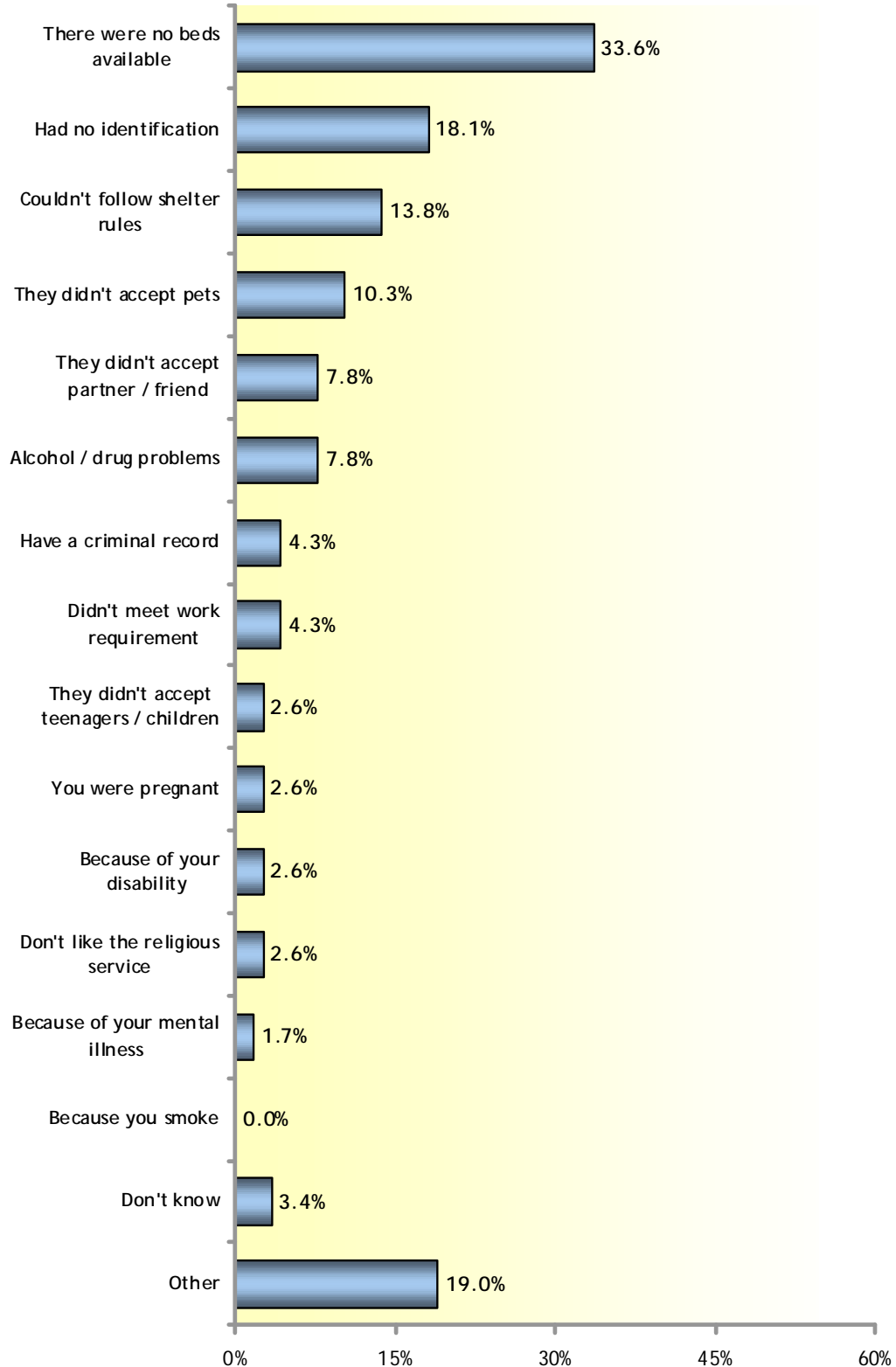
- ✓ **31% of survey respondents reported that they usually stay outdoors / on the streets / in parks at night or in encampments.**
- ✓ **25% of survey respondents usually stay in a transitional housing facility at night.**
- ✓ **14% of survey respondents usually stay at an emergency shelter at night.**
- ✓ **7% of those surveyed reported a vehicle (car, van, or camper / RV) as their usual nighttime accommodation.**

Figure 21: Where Do You Usually Stay at Night?

N = 667

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Figure 22: Of the 20% of survey respondents who had been turned away from a shelter or transitional housing facility in Riverside County in the last 90 days, the reasons for having been turned away were:



Multiple response question with 116 respondents offering 156 responses.

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Prior Living Situation

- ✓ **Before becoming homeless, 39% of survey respondents were living in a rented home or apartment.**
- ✓ **32% of survey respondents were living with relatives or staying with friends.**
- ✓ **8% of survey respondents had been living in a home owned by them or their partner.**

Before becoming homeless, 39% of survey respondents were renting a home or apartment.

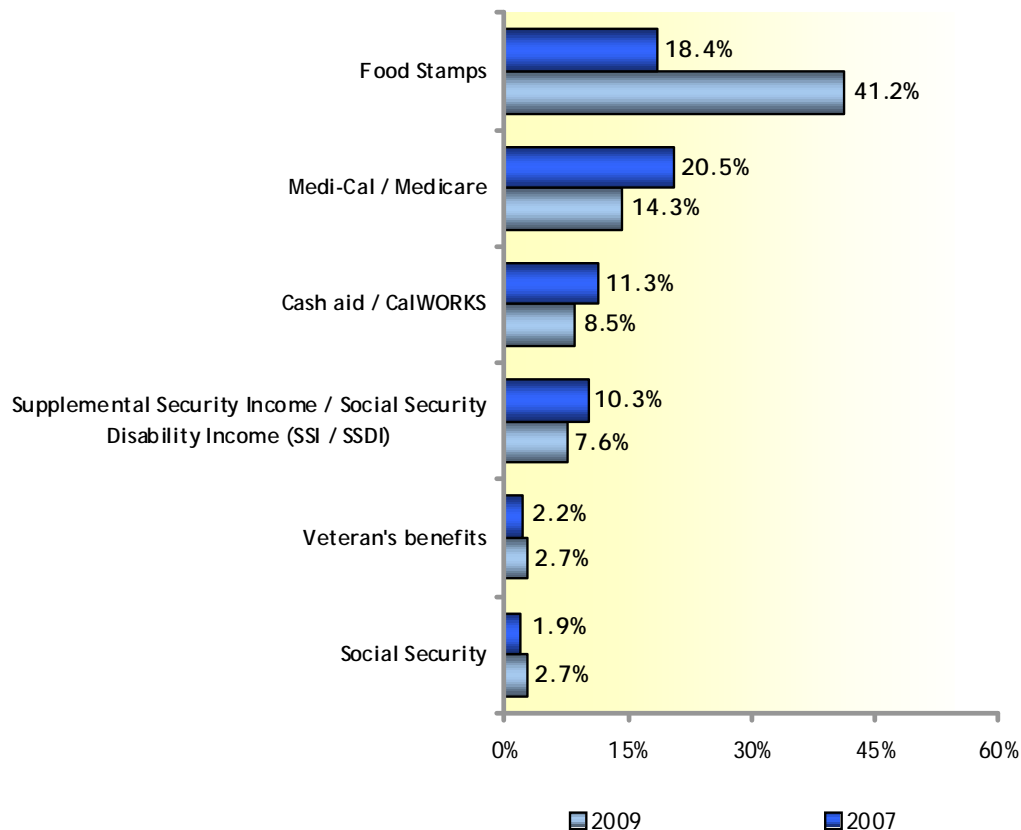
Accessing Services

Access to and awareness of available services, whether it is government, non-government or faith-based is an important component of a community response to homelessness. The survey queried homeless people's access to government services and also reasons why they did not access these listed services in order to better profile outreach strategies. Additionally, respondents were asked to list which services they did access.

Government Assistance

- ✓ **41% of survey respondents reported that they receive Food Stamps.**
- ✓ **14% of those surveyed received Medi-Cal / Medicare. In 2007, 20% received Medi-Cal / Medicare.**
- ✓ **9% of respondents indicated that they received Cash Aid / CalWORKS. In 2007, 11% received General Relief / CalWORKS.**
- ✓ **46% of respondents were not currently receiving government assistance at the time of the survey.**

Figure 23: Percentage of Respondents Who Were Receiving Government Assistance (Top 6 Responses)



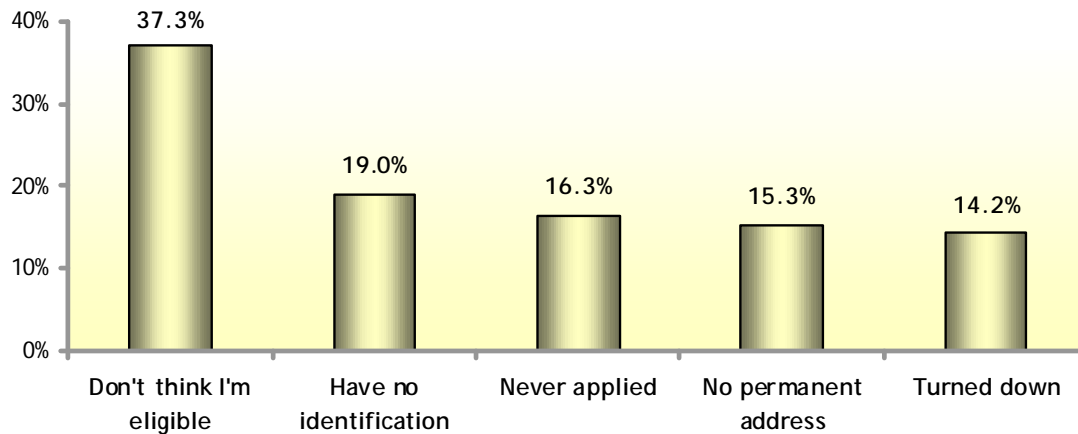
2007 County of Riverside Homeless Survey N = 630

2009 Riverside County Homeless Survey multiple response question with 656 respondents offering 862 responses

Source: Applied Survey Research, *2009 Riverside County Homeless Survey*, 2009. County of Riverside and Institute for Urban Initiatives, *The 2007 County of Riverside Homeless Survey*, 2007.

Reasons for Not Receiving Government Assistance

- ✓ **The most frequent reason reported for not receiving government assistance was that the individual did not think that they were eligible (37%).**
- ✓ **19% of survey respondents indicated that they did not receive assistance because they had no identification.**
- ✓ **16% of those not receiving assistance reported that they never applied for government assistance.**

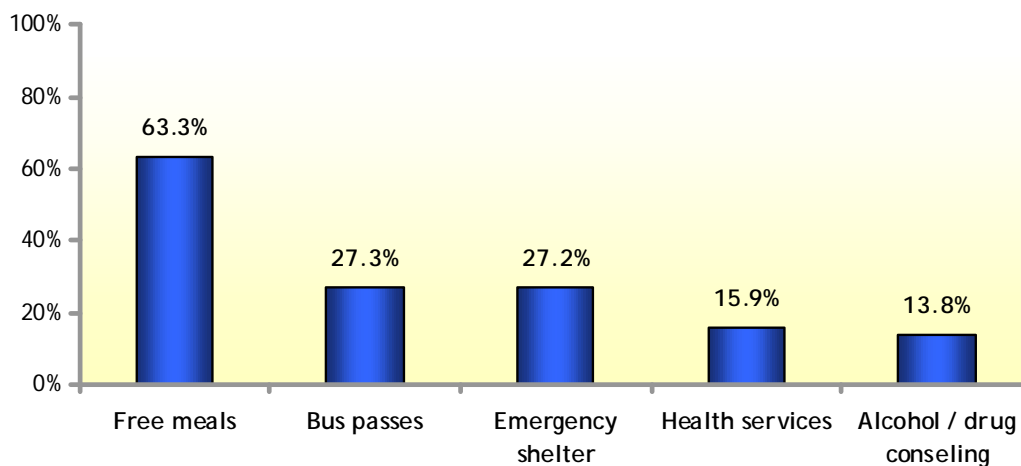
Figure 24: Reasons for Not Receiving Government Assistance (Top 5 Responses)

Multiple response question with 295 respondents offering 457 responses.

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Homeless Services and Programs

- ✓ **The type of service most commonly accessed by survey respondents was free meals (63%).**
- ✓ **The second and third most used services were bus passes and emergency shelters (each used by 27% of respondents).**
- ✓ **16% of respondents reported that they access health services.**
- ✓ **20% of respondents reported that they were not using any services.**

Figure 25: Services / Assistance Currently Being Used by Respondents (Top 5 Responses)

Multiple response question with 659 respondents offering 1,273 responses.

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Sources of Income

Some respondents were able to earn income from employment, while other respondents were receiving income from public assistance or other sources.

Employment Status

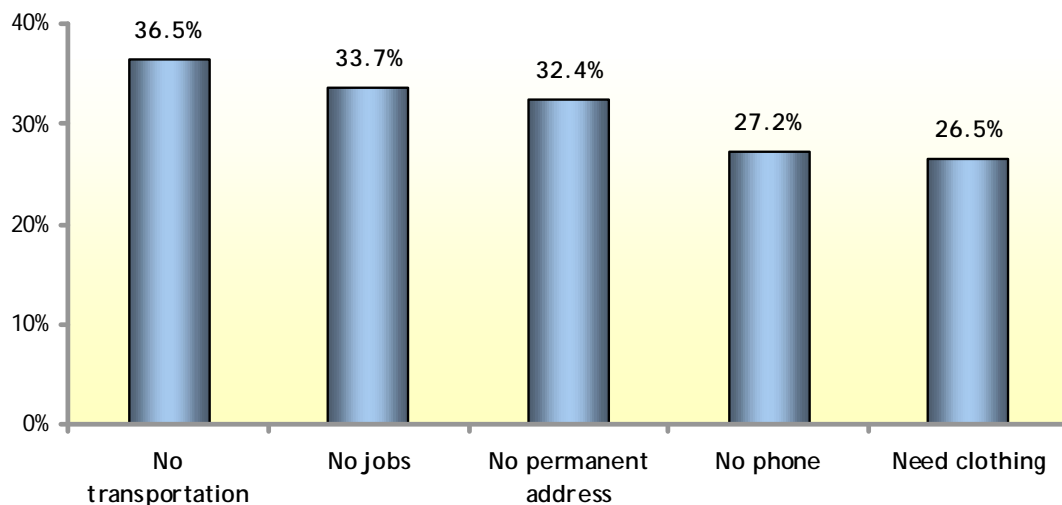
- ✓ **The large majority of survey respondents indicated that they were unemployed at the time of the survey (88%).**
- ✓ **9% of those surveyed reported that they were employed part-time.**
- ✓ **3% of respondents indicated that they had full-time employment.**

Barriers to Employment

- ✓ **More than a quarter of respondents indicated that no transportation (37%), no jobs (34%), no permanent address (32%), no phone (27%), and a need for clothing (27%) were barriers to getting employment.**
- ✓ **One fifth of survey respondents cited lack of access to shower facilities and the need for training as barriers to employment (20% each).**
- ✓ **14% of survey respondents reported that a disability was keeping them from securing employment.**

Nearly one third of respondents indicated that their lack of a permanent address was keeping them from getting employment.

Figure 26: What is Keeping You from Getting Employment? (Top 5 Responses)



Multiple response question with 578 respondents offering 1,749 responses.

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Income from Government Sources

- ✓ **54% of survey respondents reported that they do not receive income from government benefits.**
- ✓ **Approximately 28% of survey respondents reported receiving between \$1 and \$500 per month from government benefits.**
- ✓ **18% of those surveyed received more than \$500 per month from government benefits.**

54% of survey respondents reported that they do not receive income from government benefits.

Income from Private Sources

- ✓ **A large majority (79%) of those surveyed reported that they receive \$0 (56%) or \$1-150 (23%) monthly from non-government sources.**
- ✓ **7% of respondents reported receiving more than \$500 per month from non-government sources.**

Substance Abuse

Substance use (alcohol or drugs) was the second-most cited cause of homelessness among the homeless survey population in Riverside County. Furthermore, many survey respondents reported that they were currently abusing alcohol or drugs.

Substance Abuse

- ✓ **30% of those surveyed were experiencing substance abuse.**

Alcohol Abuse

- ✓ **24% of survey respondents indicated that they were currently experiencing alcohol abuse.**

Drug Abuse

- ✓ **20% of those surveyed said they were currently experiencing drug abuse.**

Domestic Violence

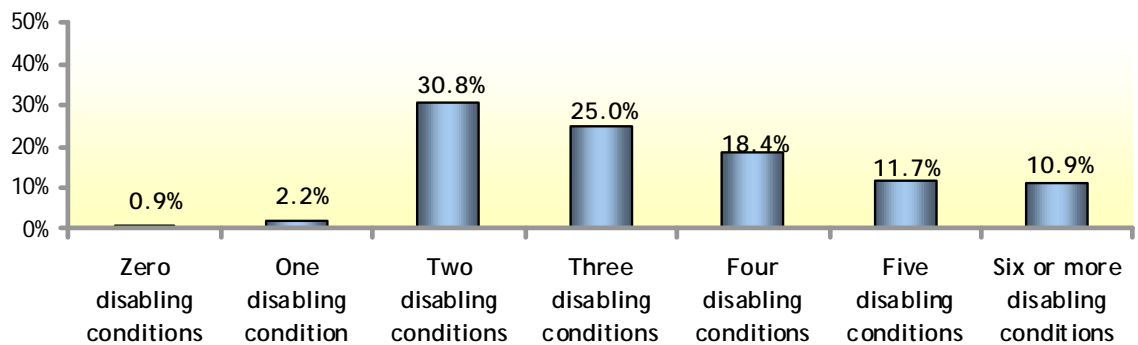
- ✓ **8% of survey respondents indicated that they were currently experiencing domestic violence.**
- ✓ **Of the females surveyed, 13% reported that they were currently experiencing domestic abuse.**

Health Status and Medical Care

Access to health care, so vital to general well being, is an area of particular concern among homeless service providers. While many people struggle with the high costs of health care, homeless people are particularly vulnerable to the challenges of accessing adequate care. Approximately 99% of all respondents noted at least one, self-defined disabling condition and almost 97% had two or more disabling conditions.

32% of survey respondents have needed medical care and been unable to receive it.

Figure 27: Number of Co-occurring Disabling Conditions Among the Homeless Population



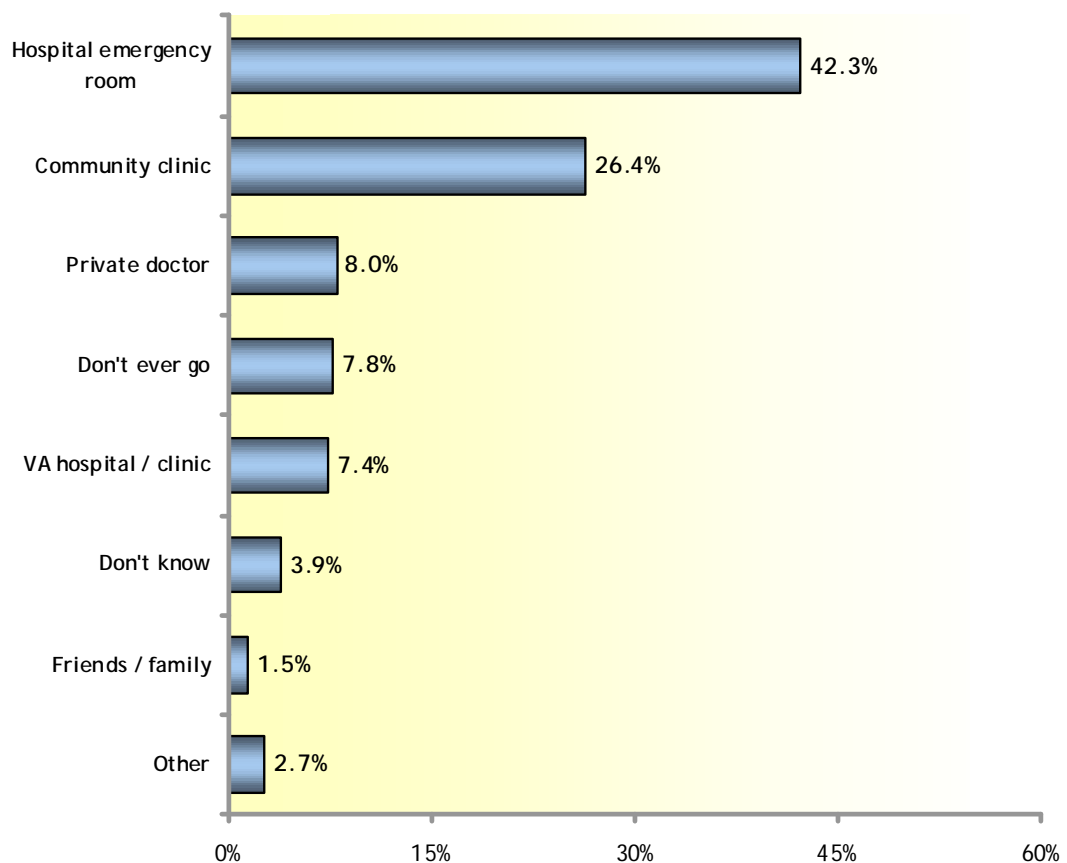
N = 668

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Access to Medical Care

- ✓ In their current period of homelessness, 32% of survey respondents have needed medical care and been unable to receive it.
- ✓ Of those who have children living with them, 9% said their children did not have health insurance.
- ✓ The top three responses about where respondents usually receive medical care were: hospital emergency room (42%), community clinic (26%), and private doctor (8%).
- ✓ 8% of respondents said that they never seek medical care.
- ✓ 37% of respondents said that they did not receive adequate care.

Figure 28: Where Respondents Usually Get Medical Attention and Percentage of Those Who Don't Ever Go



N = 666

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Mental Illness

- ✓ 23% of survey respondents reported that they were currently experiencing mental illness.
- ✓ Almost half of all survey respondents (49%) said that they were currently experiencing depression.
- ✓ 59% of those who reported experiencing mental illness and / or depression were unsheltered.
- ✓ 82% of survey respondents currently experiencing mental illness and / or depression were not receiving mental health services.

Post-Traumatic Stress Disorder

- ✓ 12% of survey respondents reported that they were experiencing Post-Traumatic Stress Disorder (PTSD).
- ✓ One quarter (25%) of veterans surveyed said they were experiencing PTSD.

Physical Disability

- ✓ Approximately 27% of survey respondents said that they were currently experiencing a physical disability.

HIV / AIDS

- ✓ 2% of survey respondents said that they were currently experiencing HIV / AIDS related illnesses.

Chronic Health Problems

- ✓ 22% reported that they were currently experiencing chronic health problems.

Developmental Disability

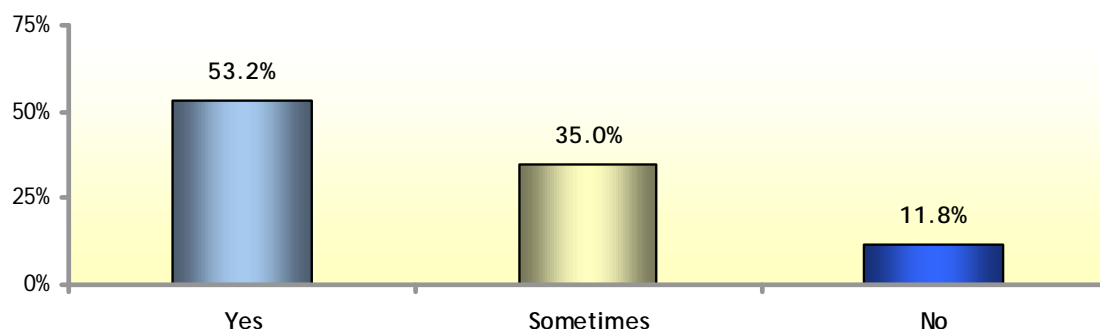
- ✓ 10% of survey respondents said that they were currently experiencing a developmental disability (a chronic condition that significantly limits a person's ability to speak, hear, see, walk, learn, or perform fundamental tasks).
- ✓ According to survey responses, the services most utilized by those reporting a developmental disability were free meals (66%), emergency shelter (36%), and bus passes (34%).
- ✓ 17% of those who reported experiencing a developmental disability said that they did not use any homeless services.

10% of survey respondents said that they were currently experiencing a developmental disability.

Nutrition

- ✓ Almost half (47%) of survey respondents said that they did not or sometimes did not get enough to eat on a daily basis.

Figure 29: Do You Usually Get Enough to Eat on a Daily Basis?



N = 660

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Count Methodology

The 2009 Homeless Count involved both a street-based and service-based enumeration of all homeless individuals in the cities, communities, and unincorporated areas of Riverside County on the designated day of the count. The count included a methodology using a simple count instrument for recording a small amount of identifier information from each homeless adult encountered during the process.

Afterwards, the information for every person every time was loaded into a data base. The information was then used to code each person. For example, a homeless person may have the following code of “WILJOHM1957.” This meant that this person’s first name began with letters “WIL” his last name began with “JOH,” his gender was male (“M”) and he was born in 1957. If the code appeared more than once, however, this person would only be counted once in the final tally.

Identifier information for the count was generally not collected from children under the age of 18 unless they were emancipated or otherwise homeless and unaccompanied. The number of children under 18 years of age in homeless families during the designated day-of-the-count was captured by asking the adults encountered “how many children under 18 years old are living with you today?”

When Was the Count Conducted?

The homeless count was conducted throughout the day on January 28, 2009. The count was carried out on the streets in the morning and through the evening. Counting continued through February 4th on the streets at places that were not included on the 28th because such places were not accessible or, in a few instances, counters were not available. Persons were only included in the overall count if they responded “yes” to the following question: “were you homeless on January 28th?”

The count was also conducted in facilities during the day and throughout the evening on January 28th. Counting continued through February 4th in facilities and residents and homeless persons were only included in the overall count if they responded “yes” to the following question: “were you homeless on January 28th”.

WHO WAS COUNTED?

People counted during the 2009 Riverside County Homeless Count were those individuals and members of families that were considered homeless on the designated day of the count based on the definition of homelessness provided by the U.S. Department of Housing and Urban Development (HUD) which provides the following definition:

“A person is considered homeless only when he / she resides in one of the places described below:

- In places not meant for human habitation, such as cars, parks, sidewalks, and abandoned buildings;
- In an emergency shelter;
- In transitional or supportive housing for homeless persons who originally came from the streets or emergency shelter.”

The street-based enumeration included homeless encampments and other places that homeless people use as part of their daily activities. The service-based enumeration included both residential and non-residential locations where homeless persons receive temporary housing and other essential services.

WHO WAS NOT COUNTED?

HUD does not consider the following persons to be homeless – persons who are “doubled up”, or persons who are “near homelessness” – but considers them to be at risk to homelessness. Such persons were not included in the homeless count. Doubling-up refers to individuals or families who are sharing permanent housing, such as an apartment with other individuals or families.

During the 2009 count the Riverside County Office of Education reported that 6,346 children were known to be living in doubled up situations. This is a 23% increase over the 2007 count of 4,889 doubled up children.

WHO PERFORMED THE COUNT?

Over 250 volunteers were trained and organized to conduct the count in every population center bearing a name in Riverside County. The volunteers came from the non-profit sector, city and county governments, faith-based organizations as well as several individuals who were formally homeless.

Key leaders were identified for each major geographical area in the County. These key leaders were vital in partnering with local law enforcement, code enforcement as well as other agencies or community groups in planning the count in their respective regions.

The homeless outreach teams from the City of Riverside and the County of Riverside Department of Mental Health were instrumental in bringing their experience and expertise with the homeless to the difficult challenge of counting the unsheltered homeless population.

COUNT FINDINGS BY JURISDICTION

It is important to note that the city or community identified was simply where an adult was encountered at the particular point-in-time. The city or community in which an individual was encountered does not necessarily represent the community where they originally became homeless. Where a homeless individual was encountered for the count was significantly affected by the availability of services – such as temporary housing facilities, social service offices, substance abuse and mental health treatment programs, and locations providing food, clothing and other essential services – located in certain communities.

Survey Methodology

Survey Sampling

A survey sampling plan was developed to ensure that there was an accurate geographic distribution of surveys as well as an accurate distribution by general living situation – unsheltered, emergency shelter, and transitional shelter. A total of 650 surveys were allocated to accomplish this goal with 150 surveys allocated to transitional housing occupants and 500 surveys allocated to unsheltered and emergency shelter homeless persons. Surveying began on February 26, 2009 and was completed by March 31, 2009. In total, 668 valid surveys were completed yielding a plus or minus 3.45% confidence interval and a 95% confidence level.

Surveys of Unsheltered and Emergency Sheltered Persons

The 500 surveys to be conducted on the streets and in emergency shelters were distributed according to a detailed geographical breakdown published in the 2007 Riverside Homeless Count Report.³ While an attempt was made to administer surveys in many of the smaller locales, surveyors did not expend resources to travel to more remote locations if logistics did not permit. Emergency shelter and street surveys were quota-sampled together due to Applied Survey Research's experience that street homeless interviewing captures a significant number of emergency shelter respondents. A review of responses to the street surveys confirmed this. The following chart illustrates the survey sampling plan for Riverside County based on geography and coordinated out of six shelter-based survey distribution hubs in Riverside, Hemet, Indio (two locations), Corona, and Palm Springs.

Figure 30: Geographic Survey Sample for Unsheltered and Emergency Sheltered Persons

Survey Location	# of Surveys Planned	# of Surveys Administered	Distribution Center
Casa Blanca	0	6	Corona
Corona	29	29	Corona
Mira Loma	0	2	Corona
Norco	1	0	Corona
Corona total	30	37	
Hemet	56	54	Hemet
Homeland	1	0	Hemet
Lankeland Village	2	0	Hemet
Murrieta	1	1	Hemet
Quail Valley	1	0	Hemet
San Jacinto	0	2	Hemet
Sun City	1	0	Hemet
Temecula	12	12	Hemet
Valle Vista	2	0	Hemet
Wildomar	1	1	Hemet
Hemet total	77	70	

³ 2009 count data were not yet available at the time of survey allocation.

Survey Location	# of Surveys Planned	# of Surveys Administered	Distribution Center
Blythe	12	13	Indio
Coachella	8	9	Indio
Indio	81	92	Indio
Mecca	8	2	Indio
Ripley	1	0	Indio
Indio total	110	116	
Cathedral City	15	4	Palm Springs
Desert Hot Springs	9	0	Palm Springs
Indian Hills	2	0	Palm Springs
Mesa Verde	1	0	Palm Springs
Palm Desert	2	0	Palm Springs
Palm Springs	30	56	Palm Springs
Thousand Palms	1	0	Palm Springs
Palm Springs total	60	60	
Banning	12	10	Riverside
Beaumont	4	7	Riverside
Jurupa	2	0	Riverside
March Air Force Base	15	0	Riverside
Perris	40	40	Riverside
Moreno Valley	5	23	Riverside
Riverside	128	126	Riverside
Rubidoux	4	0	Riverside
Lake Elsinore	13	13	Riverside
Riverside total	223	219	
Unincorporated areas	0	12	
Grand total	500	514	

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

A total of 25 survey workers, all currently homeless individuals, were recruited and referred by staff at the six shelter locations (including two providers in Indio). Transportation arrangements were made as needed, including the distribution of bus passes, transportation allowances, or mileage reimbursements to facilitate the canvassing of the Riverside County cities and count designated places included in the survey sample.

Surveys of Transitional Housing Residents

The allocation of transitional housing survey quotas was slightly more complex because some transitional facilities are family-focused and others target individuals, yet only the overall shelter population was known when the quotas were being devised. Due to the policy of collecting only one survey per family unit, allocations for transitional housing programs had to account for family size, when assessing the appropriate number of surveys to administer within the program. Preliminary quotas were assigned and revised as necessary, in consultation with the housing

provider. Transitional housing surveys typically were administered by shelter staff due to their rapport with and access to residents and out of concern for confidentiality and security issues associated with domestic violence shelters and facilities where clients are treated for substance abuse and mental health issues.

Figure 31: Survey Sample for Transitional Housing Residents

Transitional Location	Transitional Housing Name	# of Surveys Planned	# of Surveys Administered
Indio	Martha's Village	26	26
Indio	ABC Recovery	15	15
Riverside	MFI Recovery	8	8
Palm Desert	Shelter from the Storm	9	9
Riverside	Operation Safe House	10	10
Riverside	Lutheran Social Services	12	12
Riverside	Whiteside Manor	12	12
Moreno Valley	U.S. Veterans	23	27
Palm Springs	Jewish Family Service	8	8
March Air Force Base	Path of Life Ministries King Hall	27	27
Grand total		150	154

Source: Applied Survey Research, 2009 Riverside County Homeless Survey, 2009.

Survey Training

Five survey training sessions were held throughout Riverside County on February 26 and 27, 2009, at emergency shelter locations strategically selected for their location and access to homeless persons and survey administrators. As noted above, 25 currently homeless persons were recruited by shelter management staff to serve as paid survey workers. All members of the survey team were required to complete a 90-minute paid training session, in which respondent selection, survey sampling, survey administration, interviewing protocol, confidentiality, and quality control requirements were reviewed in detail. All of the homeless surveyors were endorsed by shelter staff as persons of trust, literacy, and capability and were recommended by the respective shelter staff person who oversaw survey administration at their survey distribution site.

The survey training session emphasized respondent selection protocols, survey integrity, street safety smarts, and unbiased use of the survey instrument. A random respondent selection process was reviewed in detail, in which homeless surveyors were instructed to select every 3rd homeless person they encountered in the geographic area assignment they had received, and determine if they were eligible and willing to complete a survey. This approach of interviewing every n^{th} person encountered is recommended in HUD's publication, *A Guide to Counting Unsheltered Homeless People* (2nd revision, 2008, p. 37).

All homeless interviewers were supplied with clip boards, survey tools, and detailed job descriptions and safety tips for the administration of the survey. After completing the training session, survey workers were given bus passes, transportation allowances, or mileage reimbursements as needed to facilitate the canvassing of Riverside County cities and count designated places included in the survey sample.

Survey respondents received an incentive gift (a pre-paid domestic / international phone card valued at \$5.00) upon completion of the survey, and interviewers were compensated \$5.00 for each completed survey. Surveys were distributed and collected five at a time to ensure that the designated survey administrator at the distribution hub could review surveys as they were collected, to ensure quality control and response integrity. Although survey respondents had the option of skipping questions they were not comfortable answering, surveys were not accepted if they were significantly incomplete.

Survey administrators were also trained on survey quality control. They focused on ensuring that surveyors dispersed across the areas targeted in the quota and did not work in overlapping areas. Additionally, they reviewed every completed survey for quality and completeness, ensuring that questionnaire skip patterns were followed and key reference information was captured. All selected interviewers completed all their geographical area assignments as planned. Very few surveys were disqualified due to incompleteness or duplication.

Survey Challenges

Many steps were taken to reach the diverse homeless population of Riverside County. For instance, the survey instrument was translated into Spanish and targeted outreach to Spanish-speaking populations by bilingual survey workers. Out of 675 administered surveys, 55 were given in Spanish. However, the homeless survey does not include an equal representation of all homeless experiences. The administration of the surveys in street locations tends to provide a good representation of the street and emergency sheltered homeless. Special efforts were made to reach transitional residents, as previously discussed, however those living in unfit or overcrowded housing may have been under-represented.

Peer interviewing strategy is believed to allow respondents to be more forthcoming in their answers.

In survey research, there is always an opportunity for misrepresentation or bias. This is noted and acknowledged by HUD in their homeless street count guidelines.⁴ In the administration of the survey, definitions were not given to respondents by the interviewer. Therefore, all results are based on self-

definitions. It is important to make every effort to elicit the most truthful responses from interviewees. The recruitment and training of paid homeless survey workers was an effort to encourage candor on the part of respondents, as a peer interviewing strategy is believed to allow respondents to be more forthcoming in their answers and to reduce the apprehension of revealing personal information.

Although surveys were administrated across the County, surveyors did not expend resources to travel to more remote locations if logistics did not permit. A possible improvement to be considered for future survey efforts is a more effective strategy for deploying survey workers to more remote areas of the County.

Despite these limitations, the survey results provide considerable information about homelessness in Riverside County, of potential use in outreach and service planning. Continued use of a similar survey instrument will enable the compilation of longitudinal data on homelessness in Riverside County and the tracking of changes in the composition and conditions of the population.

⁴ U.S. Department of Housing and Urban Development, Office of Community Planning and Development. *A Guide to Counting Unsheltered Homeless People, Second Revision*. January 2008.

County of Riverside 2009 Homeless Count

[illegible]

Volunteer Name: _____

City/Community: _____

Serial Number

Appendix B: Survey Instrument

0701261018 **2009 Riverside County Homeless Survey** (Office use)

REFUSALS _____ (Office use) Interview Date: _____

Interviewer's (Your) Name: _____

Neighborhood or city: _____ (Office use)

Respondent's Initials: First _____ Middle _____ Last _____

(Interviewer: Read question & answers to the respondent)

Shade Circles Like This--> ●

Not Like This--> ⊗

1. What is your birth date?
 Month _____ Day _____ Year _____
 (Office use) (Office use) (Office use)

2. Which racial / ethnic group do you identify with the most? (Shade only 1)
☐ White/Caucasian ☐ American Indian/Alaskan Native
☐ Black/African American ☐ Asian
☐ Hispanic/Latino ☐ Pacific Islander
☐ Other/Multi-ethnic

3. How do you identify yourself?
☐ Female ☐ Male ☐ Transgender
Are you pregnant?
☐ Yes ☐ No

4. Are you a veteran of the United States Armed Forces?
☐ Yes (Ask question 4a)
☐ No (Skip to question 5)

4a. Did you serve in the regular military or in a National Guard or military reserve unit? (Shade all that apply)
☐ Regular Military ☐ National Guard ☐ Reserve

4b. In which war theater did you serve? (Shade all that apply)
☐ World War II ☐ Gulf War I / Iraq ☐ Other
☐ Korea ☐ Gulf War II / Iraq ☐ None
☐ Vietnam ☐ Afghanistan

5. Do you live alone without family, partner, or friends?
☐ Yes (Skip to question 6)
☐ No (Ask question 5a)

5a. Do you live with: (Shade all that apply)
☐ Spouse or partner ☐ Other family member(s)
☐ Child/children ☐ Friend(s)
☐ Parent or legal guardian ☐ Other

6. Where do you usually stay at night, since you have been homeless? (Shade only 1)
☐ Outdoors/streets/parks ☐ A place in a house not normally used for sleeping (kitchen, living room, etc.)
☐ Unconverted Garage/attic/basement ☐ Emergency shelter
☐ Backyard or storage structure ☐ Public facilities (train station, bus depot, transit center, etc.)
☐ Motel/hotel ☐ Transitional housing
☐ Automobile ☐ Other shelter
☐ Van ☐ Other _____
☐ Camper ☐ Encampment
☐ Abandoned building
 How many people, including yourself, usually stay there? _____
 How many people live there? _____

7. In the last 90 days, have you ever tried to stay at an emergency shelter or a transitional housing facility in Riverside County and been turned away?
☐ Yes, a shelter (Ask question 7a)
☐ Yes, a transitional housing program (Ask question 7a)
☐ No (Skip to question 8)

7a. Why were you turned away? (Shade all that apply)
☐ There were no beds available ☐ Couldn't follow shelter rules
☐ Didn't accept partner/friend ☐ Because of your disability
☐ Didn't accept teenager/children ☐ Because of your mental illness
☐ Didn't accept pets ☐ You were pregnant
☐ Alcohol/drug problems ☐ Had no identification
☐ Didn't meet work requirement ☐ Have a criminal record
☐ Don't like the religious service ☐ Don't Know
☐ Because you smoke ☐ Other _____

8. Is this the first time you have been homeless?
☐ Yes (Skip to question 9)
☐ No (Continue with question 8a and 8b)

8a. In the last 12 months how many times have you been homeless, including this present time? (Shade only 1)
☐ One time ☐ 3 times ☐ 5 times ☐ More than 6 times
☐ 2 times ☐ 4 times ☐ 6 times ☐ Entire 12 months

8b. In the last 3 years how many times have you been homeless, including this present time? (Shade only 1)
☐ One time ☐ 3 times ☐ 5 times ☐ More than 6 times
☐ 2 times ☐ 4 times ☐ 6 times ☐ Entire 3 years

9. How long have you been homeless since you last lived in a permanent housing situation? (Shade only 1)
☐ 7 days or less ☐ 4 months ☐ 8 months ☐ 12 months
☐ 8-30 days ☐ 5 months ☐ 9 months ☐ 1-2 years
☐ 2 months ☐ 6 months ☐ 10 months ☐ 2-3 years
☐ 3 months ☐ 7 months ☐ 11 months ☐ More than 3 years

10. Where were you living right before you most recently became homeless? (Shade only 1)
☐ Riverside County (Ask question 10a and 10b)
☐ Los Angeles County
☐ San Bernardino County
☐ Orange County
☐ San Diego County
☐ Other County in California (Skip to question 11)
☐ Out of State
☐ Out of Country

10a. Which city in Riverside County? _____

10b. How long had you lived in Riverside County before becoming homeless? (Shade only 1)
☐ 7 days or less ☐ 4-6 months ☐ 3-5 years
☐ 8-30 days ☐ 7-11 months ☐ 6-10 years
☐ 1-3 months ☐ 1-2 years ☐ More than 10 years

11. Immediately before you became homeless this last time, were you living: (Shade only 1)
☐ In a home owned by you/ partner ☐ In subsidized housing
☐ In a rented home/ apartment ☐ In jail or prison
☐ With friends ☐ In a hospital
☐ With relatives ☐ In a treatment facility
☐ In a motel/hotel ☐ Other

12. What do you think is the primary event or condition that led to your homelessness? (Please choose the main reason). (Shade only 1 response)
☐ Lost job ☐ Hospitalization/ treatment prog.
☐ Evicted because landlord sold/ stopped renting / re-used property ☐ Argument/family or friend asked you to leave
☐ Landlord raised rent ☐ Incarceration
☐ Alcohol or drug use ☐ Aging out of foster care
☐ Illness or medical problem ☐ Divorced or separated
☐ Mental health issues ☐ Natural disaster/ fire/ flood etc.
☐ Family/ domestic violence ☐ Other _____
☐ Lost home I owned through foreclosure ☐ Don't Know / decline to state
☐ Lost home I rented through foreclosure

13. Do you have a friends /family support network in Riverside County?
☐ Yes ☐ No

14. What is keeping you from getting permanent housing? (Shade all that apply)
☐ Can't afford rent ☐ No transportation
☐ No job / no income ☐ Bad credit
☐ No money for moving costs (security deposit, first and/or last month rent) ☐ Eviction record
☐ No housing availability ☐ Criminal record
☐ Don't want to
☐ Other _____

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15. Are you currently receiving any of the following forms of government assistance? (Shade all that apply)

- ☐ General Assistance ☐ SSI (Supplemental Security Income) / SSDI
☐ Food Stamps ☐ Cash Aid / CalWORKS
☐ Medi-Cal / Medi-Care ☐ VA Disability Compensation
☐ Veteran's Benefits ☐ Other governmental assistance
☐ WIC (State disability benefits, workers compensation, unemployment, etc.)
☐ Social Security
☐ MSI

(If yes to any of these, go to 16)

☐ I am not currently receiving any of these

(Ask question 15a)

15a. If you are not receiving any government assistance, why not? (Shade all that apply)

- ☐ Don't think I'm eligible ☐ I have applied for one or more of these services, and I am currently waiting for approval
☐ Have no identification ☐ Don't know where to go
☐ No permanent address ☐ Turned down
☐ No transportation ☐ Will apply soon
☐ Never applied ☐ Don't need government assistance
☐ Benefits were cut off ☐ Immigration issues
☐ Paper work too difficult ☐ Other _____

16. Are you currently using any of the following services/assistance? (Shade all that apply)

- ☐ Emergency shelter ☐ Legal assistance
☐ Free meals ☐ Health services
☐ Bus passes ☐ Mental health services
☐ Job training ☐ Other _____
☐ Alcohol / drug counseling ☐ Not using any services
☐ Shelter day services

17. Are you currently employed? (Shade only 1)

- ☐ No, unemployed (Continue with 17a)
☐ Yes, part time (Skip to question 18)
☐ Yes, full time (Skip to question 18)

17a. What is keeping you from getting employment? (Shade all that apply)

- ☐ Need education ☐ No permanent address
☐ Need training ☐ No transportation
☐ Need clothing ☐ No tools for trade
☐ No shower facilities ☐ No work permit (No S.S. #)
☐ No phone ☐ No photo identification
☐ Health problems ☐ Don't want to work
☐ Disabled ☐ No jobs
☐ Alcohol / drug issues ☐ Retired
☐ Criminal record ☐ Spouse/partner doesn't want me to work
☐ No child care ☐ Other _____

18. What is your total (gross) monthly income from all Government benefits? (County, State, Federal monies) (Shade only 1)

- ☐ Zero ☐ \$251 - \$500 ☐ \$1501 - \$2000
☐ \$1 - \$150 ☐ \$501 - \$1000 ☐ Over \$2000
☐ \$151 - \$250 ☐ \$1001 - \$1500

19. What is your total (gross) monthly income from all non-Government sources? (Job, panhandling, recycling, etc.) (Shade only 1)

- ☐ Zero ☐ \$251 - \$500 ☐ \$1501 - \$2000
☐ \$1 - \$150 ☐ \$501 - \$1000 ☐ Over \$2000
☐ \$151 - \$250 ☐ \$1001 - \$1500

20. Do you have any children (living with you or not)?☐ Yes (Ask question 20a)☐ No (Skip to question 21)**20a. Do you have any children: (Shade all that apply)**

- | | 1 | 2 | 3 | 4 | 5 | 6+ |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> 18 or over living with you How many? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| <input type="radio"/> In foster care How many? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| <input type="radio"/> Under 18 not living with you How many? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| <input type="radio"/> Under 18 living with you How many? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

20b. If your children are between ages 5 and 18 and living with you, are they enrolled in school?☐ Yes ☐ No**20c. If your children are living with you, do they have health insurance?**☐ Yes ☐ No

(Office use)

21. Were you ever in foster care? (Before your 18th birthday, were you ever removed from your home by the state, county, or court and sent to live with people other than your mother or father?)☐ Yes (Ask question 21a)☐ No (Skip to question 22)**21a. Were you placed in foster care by Riverside County or the Riverside County Court?**☐ Yes ☐ No**22. Since you became homeless this last time, have you needed medical care and been unable to receive it?**☐ Yes ☐ No**23. Where do you usually get medical care? (Shade only 1)**

- ☐ Hospital emergency room ☐ Friends / family
☐ VA Hospital/Clinic ☐ Don't ever go
☐ Community clinic ☐ Other
☐ Private doctor ☐ Don't know

23a. Do you receive adequate care?☐ Yes ☐ No**23b. How many times in the last 12 months have you used the emergency room for any treatment?**

_____ times

(Office use)

24. How many nights, if any, have you spent in jail or prison during the last 12 months?

_____ nights

(Office use)

25. Are you currently experiencing any of the following:

- 25a. Physical disability** ☐ Yes ☐ No ☐ Declined to state
25b. Mental illness ☐ Yes ☐ No ☐ Declined to state
25c. Depression ☐ Yes ☐ No ☐ Declined to state
25d. Alcohol abuse ☐ Yes ☐ No ☐ Declined to state
25e. Drug abuse ☐ Yes ☐ No ☐ Declined to state
25f. Domestic/partner violence or abuse ☐ Yes ☐ No ☐ Declined to state
25g. Chronic health problems ☐ Yes ☐ No ☐ Declined to state
25h. AIDS/HIV related illness ☐ Yes ☐ No ☐ Declined to state
25i. Problems getting prescription medication ☐ Yes ☐ No ☐ Declined to state
25j. Post-traumatic stress disorder (PTSD) ☐ Yes ☐ No ☐ Declined to state
25k. Developmental disability (A chronic condition that significantly limits a person's ability to speak, hear, see, walk, learn, or perform fundamental tasks) ☐ Yes ☐ No ☐ Declined to state
25l. Dental problems ☐ Yes ☐ No ☐ Declined to state

26. What is the highest level of education you have completed?

- ☐ Less than 6th Grade ☐ AA degree
☐ Less than high school diploma ☐ BA degree or above
☐ High school diploma/GED ☐ Technical Certificate
☐ Some college, no degree

27. Do you usually get enough to eat on a daily basis?☐ Yes ☐ Sometimes ☐ No**28. If it was possible to create more food programs in Riverside County, would you prefer to have them located in: (Shade only 1)**

- ☐ Existing homeless service facilities
☐ Public parks

**Encuesta de Personas Desamparadas del 2009
del condado de Riverside**

9999532107 (Office use)

RECHAZOS _____ (Office use) _____ Fecha de la Entrevista: _____

Nombre del Entrevistador: _____ (Entrevistador: Lea la pregunta y las opciones de respuesta al entrevistado)

Vicindario-lugar: _____ (Office use)

Iniciales del Entrevistado: 1 Nombre _____ 2 Nombre _____ Apellido _____

**Marque los círculos así -> ●
y NO así -> ✗**

1. Cuál es su fecha de nacimiento?
Mes _____ Día _____ Año _____
(Office use) (Office use) (Office use)

2. A qué grupo étnico/racial considera Ud. que pertenece?
(Marque solo 1 respuesta)
☐ Blanco/Caucásico ☐ Nativo Americano/Nativo de Alaska
☐ Negro/Afroamericano ☐ Asiático
☐ Hispano/Latino ☐ Islas del Pacífico
☐ Otro/Multi-étnico

3. Como se identifica usted?
☐ Mujer ☐ Hombre ☐ Transgénero
Esta embarazada?
☐ Si ☐ No

4. Es Ud. veterano de las fuerzas armadas de Estados Unidos? ☐ Si (Siga con la pregunta 4a y 4b) ☐ No (Vaya a la pregunta 5)

4a. Prestó servicio en la milicia regular, la guardia nacional o en una unidad militar como reservista?
(Marque las que apliquen)
☐ Milicia regular ☐ Guardia Nacional ☐ Reservista

4b. En cuál(es) de las guerras prestó servicio militar?
(Marque las que apliquen)
☐ World War II ☐ Gulf War I / Iraq ☐ Otro
☐ Korea ☐ Gulf War II / Iraq ☐ Ninguna
☐ Vietnam ☐ Afghanistan

5. Vive Ud. solo, es decir sin familia, pareja o amigos?
☐ Si (Vaya a la pregunta 6) ☐ No (Siga con la pregunta 5a)

5a. Actualmente Ud. vive con: (Marque las que apliquen)
☐ Esposo(a)/pareja ☐ Otros miembros de la familia
☐ Hijo/hijos ☐ Amigo(s)
☐ Padres o guardian legal ☐ Otro

6. Donde se queda Ud. generalmente en las noches desde que se quedo sin hogar? (Marque solo 1 respuesta)
☐ Al aire libre/calles/parques ☐ Un lugar en una casa que normalmente NO se utiliza para dormir (cocina, sala, etc.)
☐ Garaje/ático/sótano sin modificación ☐ Refugio de emergencia
☐ Patio o estructura de bodega ☐ Lugares públicos (estación de tren/bus, centro de tránsito, etc.)
☐ Motel/hotel ☐ Hogar de paso/transitorio
☐ Vehículo ☐ Otro tipo de refugio
☐ Van ☐ Campamento
☐ Camper ☐ Cuánta gente vive allí?
☐ Edificio abandonado ☐ Cuántas personas incluyéndose Ud. se quedan ahí?

7. En los últimos 90 días ha intentado tener acceso a un refugio u hogar de paso/ transición en el condado de Riverside y le han negado el servicio?
☐ Si, un refugio (Siga con la pregunta 7a) ☐ Si, un hogar de paso/transitorio (Siga con la pregunta 7a)
☐ No (Vaya a la pregunta 8)

7a. Por qué le fue negado el servicio? (Marque las que apliquen)
☐ No tenían camas disponibles ☐ No siguió las reglas del lugar
☐ El lugar no acepta amigos/pareja ☐ Estar discapacitado
☐ No aceptan niños o jóvenes ☐ Debido a su condición mental
☐ El lugar no acepta mascotas ☐ Estar embarazada
☐ Problemas con alcohol/drogas ☐ No tener identificación
☐ No cumplía con los requisitos de trabajo ☐ Historia de crimen judicial
☐ No le gusta los servicios religiosos ☐ No sé
☐ Porque Ud. fuma ☐ Otro _____

8. Es la primera vez que ha estado sin hogar/desamparado?
☐ Si (Vaya a la pregunta 9) ☐ No (Siga con la pregunta 8a y 8b)

8a. En los últimos 12 meses cuántas veces, incluyendo esta, ha sido una persona sin hogar? (Marque solo 1 respuesta)
☐ Una vez ☐ 3 veces ☐ 5 veces ☐ Mas de 6 veces
☐ 2 veces ☐ 4 veces ☐ 6 veces ☐ Todos los 12 meses

8b. En los últimos 3 años cuántas veces, incluyendo esta, ha sido una persona sin hogar? (Marque solo 1 respuesta)
☐ Una vez ☐ 3 veces ☐ 5 veces ☐ Mas de 6 veces
☐ 2 veces ☐ 4 veces ☐ 6 veces ☐ Todos los 3 años

9. Hace cuanto ha estado sin hogar desde la última vez que vivió en un hogar permanente? (Marque solo 1 respuesta)
☐ 7 días o menos ☐ 4 meses ☐ 8 meses ☐ 12 meses
☐ 8-30 días ☐ 5 meses ☐ 9 meses ☐ 1-2 años
☐ 2 meses ☐ 6 meses ☐ 10 meses ☐ 2-3 años
☐ 3 meses ☐ 7 meses ☐ 11 meses ☐ Mas de 3 años

10. Donde estaba viviendo la última vez que se convirtió en persona sin hogar? (Marque solo 1 respuesta)
☐ Condado de Riverside (Siga con la pregunta 10a y 10b)
☐ Condado de Los Angeles
☐ Condado de Orange
☐ Condado de San Diego
☐ Otro condado en California (Vaya a la pregunta 11)
☐ Fuera del estado
☐ Fuera del país

10a. En cuál ciudad del condado Riverside? _____

10b. Cuanto tiempo había vivido en el Condado de Riverside antes de convertirse en persona sin hogar? (Marque solo 1 respuesta)
☐ 7 días o menos ☐ 4-6 meses ☐ 3-5 años
☐ 8-30 días ☐ 7-11 meses ☐ 6-10 años
☐ 1-3 meses ☐ 1-2 años ☐ Mas de 10 años

11. Inmediatamente antes de convertirse en persona sin hogar esta última vez, Usted estaba...: (Marque solo 1 resp.)
☐ Viviendo en un lugar suyo o de su pareja ☐ Viviendo en un hogar subsidiado
☐ Rentando casa/apto ☐ En la cárcel/prisión
☐ Viviendo con amigos ☐ En un hospital
☐ Viviendo con familiares ☐ Centro de rehabilitación
☐ En un motel/hotel ☐ Otro

12. Cuál piensa Ud. que fue el principal evento o situación que lo llevó a su actual condición de persona sin hogar? (Escoja la principal razón. Marque solo 1 respuesta)
☐ Perdió el trabajo ☐ Hospitalización/ prog. tratamiento
☐ La vivienda fue vendida o no fue rentada mas ☐ Pelea con familiar/ amigo le pidió que se fuera
☐ Incremento de la renta ☐ Haber estado en cárcel
☐ Uso de alcohol o drogas ☐ Edad de salida del foster care
☐ Enfermo o problema médico ☐ Se separó o divorció
☐ Asuntos de salud mental ☐ Desastre natural/
☐ Violencia doméstica/ familiar ☐ incendio/ inundación, etc.
☐ Perdió su casa por falta de dinero ☐ Otro _____
☐ El dueño perdió la casa que estaba rentando ☐ No sabe / no quiere declarar

13. Tiene amigos o familiares que lo pudieran ayudar y que vivan en el condado de Riverside?
☐ Si ☐ No

14. Qué es lo que le impide poder tener un lugar para vivir de manera permanente? (Marque las que apliquen)
☐ No puede pagar la renta ☐ Sin transporte
☐ Sin trabajo / ingresos ☐ Mal crédito
☐ Costos iniciales de renta (depósito de seguridad, pago del primer y/o último mes de renta) ☐ Historia de desalojo
☐ No hay disponibilidad de vivienda ☐ Historia de crimen judicial
☐ No desea hacerlo ☐ Otro _____

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(Office use)

15. Actualmente recibe alguna de las siguientes formas de asistencia gubernamental? (Marque las que apliquen)

- ☐ Asistencia General ☐ SSI (Supplemental Security Income)/ SSDI
☐ Estampillas para alimentos ☐ Cash Aid /CalWORKS
☐ Medi-Cal /Medi-Care ☐ VA Disability Compensation
☐ Beneficios de veterano ☐ Otro tipo de asistencia del gobierno
☐ WIC (Compensación laboral, desempleo, beneficios del Estado por incapacidad etc.)
☐ Seguro Social
☐ MSI

(Si responde alguna de estas, vaya a la pregunta 16)

- ☐ No recibo actualmente ninguna de estas
 (Siga con la pregunta 15a)

15a. Si no recibe ningún tipo de asistencia gubernamental, por que no? (Marque las que apliquen)

- ☐ No cree que es elegible ☐ He aplicado a uno o más de estos servicios, y estoy esperando la aprobación
☐ No tiene identificación ☐ No sabe a donde ir
☐ Sin dirección permanente ☐ Se lo han negado
☐ No tiene transporte ☐ Va a aplicar pronto
☐ Nunca ha aplicado ☐ No requiere asistencia del gobierno
☐ Beneficios fueron recortados
☐ Asuntos de inmigración ☐ Otro _____
☐ Papeleo muy difícil

16. Recibe actualmente alguna de las siguientes formas de servicios/asistencia? (Marque las que apliquen)

- ☐ Refugio de emergencia ☐ Asistencia legal
☐ Alimentos gratis ☐ Servicios de salud
☐ Pases para el bus ☐ Servicios de salud mental
☐ Entrenamiento laboral ☐ Otro _____
☐ Consejería para Alcohol / Drogas ☐ No usa ningún servicio
☐ Servicios diarios de refugio

17. Esta Ud. actualmente empleado? (Marque solo 1 respuesta)

- ☐ No, desempleado (Siga con la pregunta 17a)
☐ Si, tiempo parcial (Vaya a la pregunta 18)
☐ Si, tiempo completo (Vaya a la pregunta 18)

17a. Que lo detiene para poder estar empleado? (Marque las que apliquen)

- ☐ Necesita educación ☐ No tiene dirección permanente
☐ Necesita entrenamiento ☐ No tiene transporte
☐ Necesita vestuario ☐ Sin herramientas para trabajar
☐ No tiene lugar para bañarse ☐ Sin permiso de trabajo (Sin S.S. #)
☐ No tiene teléfono ☐ Sin documento de identificación
☐ Problemas de salud ☐ No desea trabajar
☐ Esta discapacitado ☐ No hay trabajos
☐ Asuntos de alcohol/drogas ☐ Esta retirado/jubilado
☐ Historia de crimen judicial ☐ Esposo(a) no quiere que trabaje
☐ No tiene quien le cuide a sus hijos ☐ Otro _____

18. Cuál es el ingreso total mensual que recibe por parte de todas las organizaciones del Gobierno? (Condado, Estado, Federal) (Marque solo 1 respuesta)

- ☐ Cero ☐ \$251 - \$500 ☐ \$1501 - \$2000
☐ \$1 - \$150 ☐ \$501 - \$1000 ☐ Mas de \$2000
☐ \$151 - \$250 ☐ \$1001 - \$1500

19. Cuál es el ingreso total mensual que recibe por parte de otras fuentes distintas al gobierno? (Trabajo, mendigando, reciclaje, etc.) (Marque solo 1 respuesta)

- ☐ Cero ☐ \$251 - \$500 ☐ \$1501 - \$2000
☐ \$1 - \$150 ☐ \$501 - \$1000 ☐ Mas de \$2000
☐ \$151 - \$250 ☐ \$1001 - \$1500

20. Tiene Ud hijos (viviendo o no con usted)?

- ☐ Si (Siga con la pregunta 20a)
☐ No (Vaya a la pregunta 21)

20a. Tiene Ud hijos que : (Marque las que apliquen)

- | | 1 | 2 | 3 | 4 | 5 | 6+ |
|---|----------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> Tienen 18 años o más y viven con Ud. | Cuántos? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| <input type="radio"/> Están en foster care | Cuántos? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| <input type="radio"/> Tienen menos de 18 años y no viven con Ud | Cuántos? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| <input type="radio"/> Tienen menos de 18 años y viven con Ud | Cuántos? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

20b. Si sus hijos están entre las edades 5 y 18 y viven con Ud., ellos están inscritos en la escuela?

- ☐ Si ☐ No

20c. Si sus hijos viven con usted, ellos tienen seguro médico?

- ☐ Si ☐ No

21. Alguna vez estuvo en un foster care o albergue temporal? (Pensando cuando era menor de 18 años, fue usted removido de su hogar por el estado, el condado o una corte y enviado a vivir con personas que no eran su madre o su padre?)

- ☐ Si (Siga con la pregunta 21a)
☐ No (Vaya a la pregunta 22)

21a. Estuvo usted en un foster care del condado por orden de la corte del condado de Riverside?

- ☐ Si ☐ No

22. Desde que esta sin hogar esta última vez, ha necesitado atención médica y no le ha sido posible recibirla?

- ☐ Si ☐ No

23. Generalmente donde obtiene atención médica? (Marque solo 1 respuesta)

- ☐ Sala de emergencia de Hospital ☐ Amigos / familiares
☐ Hospital/ clínica para veteranos ☐ Nunca he ido
☐ Clínica comunitaria ☐ Otro
☐ Doctor privado ☐ No sabe

23a. Recibe cuidado adecuado? ☐ Si ☐ No**23b. Cuántas veces en los últimos 12 meses ha usado una sala de emergencias para cualquier tipo de tratamiento?**

_____ veces

(Office use)

24. Cuántas noches ha pasado en la cárcel o prisión en los últimos 12 meses?

_____ noches

(Office use)

25. Esta Ud. pasando por alguna de las siguientes situaciones?:

- 25a. Discapacidad física** ☐ Si ☐ No ☐ No desea responder
25b. Enfermedad mental ☐ Si ☐ No ☐ No desea responder
25c. Depresión ☐ Si ☐ No ☐ No desea responder
25d. Abuso de alcohol ☐ Si ☐ No ☐ No desea responder
25e. Abuso de drogas ☐ Si ☐ No ☐ No desea responder
25f. Violencia doméstica o familiar ☐ Si ☐ No ☐ No desea responder
25g. Problemas crónicos de salud ☐ Si ☐ No ☐ No desea responder
25h. Enfermedades asociadas al SIDA/HIV ☐ Si ☐ No ☐ No desea responder
25i. Tiene problemas obteniendo medicinas de sus prescripciones médicas ☐ Si ☐ No ☐ No desea responder
25j. Desorden de estrés post traumático ☐ Si ☐ No ☐ No desea responder
25k. Discapacidad del desarrollo (Condición crónica que limita significativamente las habilidades de una persona para hablar, escuchar, ver, caminar o llevar a cabo tareas básicas) ☐ Si ☐ No ☐ No desea responder
25l. Problemas dentales ☐ Si ☐ No ☐ No desea responder

26. Cuál es el mayor nivel educativo alcanzado?

- ☐ Menos del sexto grado ☐ Graduado de AA/ AS
☐ No terminó secundaria ☐ Graduado de BA/ BS o superior
☐ Diploma de secundaria/GED ☐ Certificado técnico
☐ Algo de College, sin título

27. En general, tiene suficiente para comer todos los días?

- ☐ Si ☐ A veces ☐ No

28. Si hubiera la posibilidad de crear más programas de alimentos en el condado de Riverside, dónde le gustaría que estuvieran localizados? (Marque solo 1 respuesta)

- ☐ En los actuales lugares donde hay servicios para desamparados
☐ Parques

Appendix C: Survey Results

Please note that missing values (i.e., questions to which the survey respondent did not provide an answer) have been intentionally omitted from these survey results. In addition, some questions were asked only of a subset of the respondents, based on their response to a prior question.

Therefore, the total number of respondents for each question may not equal the total number of surveys administered.

1. Age

Response	Frequency	Percent
Less than 13 years	0	0.0%
13 - 17 years	3	0.5%
18 - 21 years	28	4.3%
22 - 30 years	112	17.0%
31 - 40 years	147	22.3%
41 - 50 years	214	32.5%
51 - 60 years	132	20.1%
More than 60 years	22	3.3%
Total	658	100.0%

2. Which racial / ethnic group do you identify with the most?

Response	Frequency	Percent
White / Caucasian	321	48.2%
Hispanic / Latino	194	29.1%
Black / African American	101	15.2%
Other / Multi-ethnic	26	3.9%
American Indian / Alaskan Native	16	2.4%
Asian	6	0.9%
Pacific Islander	2	0.3%
Total	666	100.0%

3. How do you identify yourself?

Response	Frequency	Percent
Male	452	67.9%
Female	212	31.8%
Transgender	2	0.3%
Total	666	100.0%

3a. Are you pregnant?

Response	Frequency	Percent
Yes	11	5.6%
No	186	94.4%
Total	197	100.0%

4. Are you a veteran of the United States Armed Forces?

Response	Frequency	Percent
Yes	86	13.0%
No	577	87.0%
Total	663	100.0%

4a. If yes, did you serve in the regular military or in a National Guard or military reserve unit?

Response	Frequency	Percent
Regular Military	78	91.8%
National Guard	9	10.6%
Reserve	3	3.5%

Multiple response question with 85 respondents offering 90 responses.

4b. In which war theater did you serve?

Response	Frequency	Percent
Vietnam	34	40.0%
Gulf War I / Iraq	7	8.2%
Korea	3	3.5%
Gulf War II / Iraq	3	3.5%
Afghanistan	3	3.5%
World War II	0	0.0%
Other	15	17.6%
None	26	30.6%

Multiple response question with 85 respondents offering 91 responses.

5. Do you live alone without family, partner, or friends?

Response	Frequency	Percent
Yes	475	71.3%
No	191	28.7%
Total	666	100.0%

5a. If no, do you live with:

Response	Frequency	Percent
Child / children	64	36.0%
Spouse or partner	60	33.7%
Friend(s)	35	19.7%
Other family member(s)	9	5.1%
Parent or legal guardian	6	3.4%
Other	26	14.6%

Multiple response question with 178 respondents offering 200 responses.

6. Where do you usually stay at night since you have been homeless?

Response	Frequency	Percent
Outdoors / streets / parks	173	25.9%
Transitional housing	165	24.7%
Emergency shelter	91	13.6%
Encampment	34	5.1%
A place in a house not normally used for sleeping (kitchen, living room, etc)	33	4.9%
Other shelter	28	4.2%
Automobile	23	3.4%
Unconverted garage / attic / basement	23	3.4%
Backyard or storage structure	20	3.0%
Motel / hotel	20	3.0%
Abandoned building	15	2.2%
Public facilities (train station, bus depot, transit center, etc.)	12	1.8%
Camper	12	1.8%
Van	10	1.5%
Other	7	1.0%
With family / friends	1	0.1%
Total	667	100.0%

7. In the last 90 days, have you ever tried to stay at a shelter or transitional housing facility in Riverside County and been turned away?

Response	Frequency	Percent
Yes, a shelter	106	16.0%
Yes, a transitional housing program	25	3.8%
No	533	80.3%
Total	664	100.0%

7a. If yes, why were you turned away?

Response	Frequency	Percent
There were no beds available	39	33.6%
Had no identification	21	18.1%
Couldn't follow shelter rules	16	13.8%
They didn't accept pets	12	10.3%
They didn't accept partner / friend	9	7.8%
Alcohol / drug problems	9	7.8%
Have a criminal record	5	4.3%
Didn't meet work requirement	5	4.3%
They didn't accept teenager / children	3	2.6%
You were pregnant	3	2.6%
Because of your disability	3	2.6%
Don't like the religious service	3	2.6%
Because of your mental illness	2	1.7%
Because you smoke	0	0.0%
Don't know	4	3.4%
Other	22	19.0%

Multiple response question with 116 respondents offering 156 responses.

8. Is this the first time you have been homeless?

Response	Frequency	Percent
Yes	371	55.8%
No	294	44.2%
Total	665	100.0%

8a. If no, in the last 12 months how many times have you been homeless, including this present time?

Response	Frequency	Percent
One time	472	71.4%
2 times	72	10.9%
3 times	24	3.6%
4 times	8	1.2%
5 times	10	1.5%
6 times	3	0.5%
More than 6 times	6	0.9%
Entire 12 months	66	10.0%
Total	661	100.0%

8b. In the last 3 years how many times have you been homeless, including this present time?

Response	Frequency	Percent
One time	415	62.8%
2 times	69	10.4%
3 times	46	7.0%
4 times	27	4.1%
5 times	16	2.4%
6 times	5	0.8%
More than 6 times	16	2.4%
Entire 3 years	67	10.1%
Total	661	100.0%

9. How long have you been homeless since you last lived in a permanent housing situation?

Response	Frequency	Percent
7 days or less	37	5.6%
8 - 30 days	48	7.2%
2 months	37	5.6%
3 months	43	6.5%
4 months	34	5.1%
5 months	32	4.8%
6 months	45	6.8%
7 months	16	2.4%
8 months	26	3.9%
9 months	20	3.0%
10 months	18	2.7%
11 months	11	1.7%
12 months	30	4.5%
1 - 2 years	72	10.8%
2 - 3 years	57	8.6%
More than 3 years	139	20.9%
Total	665	100.0%

10. Where were you living right before you most recently became homeless?

Response	Frequency	Percent
Riverside County	448	67.3%
Los Angeles County	49	7.4%
San Bernardino County	44	6.6%
San Diego County	20	3.0%
Orange County	12	1.8%
Other County in California	32	4.8%
Out of State	48	7.2%
Out of Country	13	2.0%
Total	666	100.0%

10a. If you were living in Riverside County, in which city were you living?

Response	Frequency	Percent
Riverside	106	23.7%
Indio	55	12.3%
Moreno Valley	42	9.4%
Perris	42	9.4%
Hemet	37	8.3%
Palm Springs	21	4.7%
San Jacinto	14	3.1%
Coachella	13	2.9%
Desert Hot Springs	13	2.9%
Lake Elsinore	13	2.9%
Corona	12	2.7%
Banning	10	2.2%
Palm Desert	9	2.0%
Temecula	9	2.0%
Cathedral City	8	1.8%
Beaumont	7	1.6%
Blythe	6	1.3%
County of Riverside	6	1.3%
Mira Loma	5	1.1%
La Quinta	3	0.7%
Norco	3	0.7%
Casa Blanca	3	0.7%
Mecca	3	0.7%
Wildomar	2	0.4%
Rancho Mirage	1	0.2%
Bermuda Dunes	1	0.2%
Homeland	1	0.2%
Valle Vista	1	0.2%
Nuevo	1	0.2%
Calimesa	0	0.0%
Canyon Lake	0	0.0%
Indian Wells	0	0.0%
Menifee	0	0.0%
Murrieta	0	0.0%
Total	447	100.0%

10b. How long had you lived in Riverside County before becoming homeless?

Response	Frequency	Percent
7 days or less	8	1.8%
8 - 30 days	10	2.3%
1 - 3 months	17	3.9%
4 - 6 months	17	3.9%
7 - 11 months	23	5.3%
1 - 2 years	48	11.1%
3 - 5 years	72	16.6%
6 - 10 years	67	15.4%
More than 10 years	172	39.6%
Total	434	100.0%

11. Immediately before you became homeless this last time, were you living:

Response	Frequency	Percent
In a rented home / apartment	261	39.2%
With relatives	122	18.3%
With friends	93	14.0%
In a home owned by you / partner	56	8.4%
In jail or prison	42	6.3%
In a motel / hotel	24	3.6%
In a treatment facility	18	2.7%
In subsidized housing	7	1.1%
In a hospital	6	0.9%
Other	37	5.6%
Total	666	100.0%

12. What do you think is the primary event that led to your homelessness?

Response	Frequency	Percent
Lost job	229	34.4%
Alcohol or drug use	125	18.8%
Argument, family or friend asked you to leave	51	7.7%
Family / domestic violence	40	6.0%
Landlord sold / stopped renting or re-used property	37	5.6%
Divorced or separated	25	3.8%
Mental health issues	23	3.5%
Illness or medical problem	22	3.3%
Landlord raised rent	18	2.7%
Incarceration	18	2.7%
Don't know / decline to state	16	2.4%
Lost home I owned through foreclosure	11	1.7%
Lost home I rented through foreclosure	6	0.9%
Aging out of foster care	5	0.8%
Natural disaster / fire / flood etc.	5	0.8%
Death in family	5	0.8%
Hospitalization / treatment program	4	0.6%
Gambling problem	1	0.2%
Other	25	3.8%
Total	666	100.0%

13. Do you have a friends / family support network in Riverside County?

Response	Frequency	Percent
Yes	218	33.0%
No	442	67.0%
Total	660	100.0%

14. What is keeping you from getting permanent housing?

Response	Frequency	Percent
No job / no income	467	70.4%
Can't afford rent	353	53.2%
No money for moving costs	251	37.9%
No transportation	186	28.1%
Bad credit	129	19.5%
Criminal record	83	12.5%
No housing availability	78	11.8%
Eviction record	75	11.3%
Don't want to	19	2.9%
Health issues / disabled	4	0.6%
Alcohol and drug problems	3	0.5%
Mental health issues	2	0.3%
Other	26	3.9%

Multiple response question with 663 respondents offering 1676 responses.

15. Are you currently receiving any of the following forms of government assistance?

Response	Frequency	Percent
Food Stamps	270	41.2%
Medi-Cal / Medicare	94	14.3%
Cash Aid / CalWORKS	56	8.5%
Supplemental Security Income / Social Security Disability Income (SSI / SSDI)	50	7.6%
Veteran's benefits	18	2.7%
Social Security	18	2.7%
Women Infants and Children (WIC)	17	2.6%
VA disability compensation	16	2.4%
MSI	3	0.5%
Other governmental assistance	18	2.7%
I am not currently receiving any of these	302	46.0%

Multiple response question with 656 respondents offering 862 responses.

15a. If you are not receiving any government assistance, why not?

Response	Frequency	Percent
Don't think I'm eligible	110	37.3%
Have no identification	56	19.0%
Never applied	48	16.3%
No permanent address	45	15.3%
Turned down	42	14.2%
No transportation	28	9.5%
Will apply soon	23	7.8%
I have applied for one or more of these services, and I am currently waiting for approval	22	7.5%
Don't need government assistance	21	7.1%
Don't know where to go	12	4.1%
Benefits were cut off	11	3.7%
Paper work too difficult	7	2.4%
Criminal record	7	2.4%
Immigration issues	3	1.0%
Other	22	7.5%

Multiple response question with 295 respondents offering 457 responses.

16. Are you currently using any of the following services / assistance?

Response	Frequency	Percent
Free meals	417	63.3%
Bus passes	180	27.3%
Emergency shelter	179	27.2%
Health services	105	15.9%
Alcohol / drug counseling	91	13.8%
Mental health services	65	9.9%
Shelter day services	45	6.8%
Job training	28	4.2%
Legal assistance	12	1.8%
Other	19	2.9%
Not using any services	132	20.0%

Multiple response question with 659 respondents offering 1273 responses.

17. Are you currently employed?

Response	Frequency	Percent
No, unemployed	584	88.0%
Yes, part time	61	9.2%
Yes, full time	19	2.9%
Total	664	100.0%

17a. If you are unemployed, what is keeping you from getting employment?

Response	Frequency	Percent
No transportation	211	36.5%
No jobs	195	33.7%
No permanent address	187	32.4%
No phone	157	27.2%
Need clothing	153	26.5%
No shower facilities	115	19.9%
Need training	113	19.6%
Health problems	86	14.9%
Disabled	81	14.0%
Alcohol / drug issue	80	13.8%
Need education	78	13.5%
Criminal record	77	13.3%
No photo identification	72	12.5%
No tools for trade	58	10.0%
No work permit (No S.S. #)	16	2.8%
Don't want to work	13	2.2%
No child care	12	2.1%
Retired	11	1.9%
Spouse / partner doesn't want me to work	2	0.3%
Other	32	5.5%

Multiple response question with 578 respondents offering 1749 responses.

18. What is your total (gross) monthly income from all government benefits?

Response	Frequency	Percent
Zero	357	54.3%
\$1 - \$150	28	4.3%
\$151 - \$250	108	16.4%
\$251 - \$500	45	6.8%
\$501 - \$1000	102	15.5%
\$1001 - \$1500	10	1.5%
\$1501 - \$2000	6	0.9%
Over \$2000	2	0.3%
Total	658	100.0%

Of those receiving no income from government benefits, some of those respondents could be receiving non-cash government benefits such as food stamps.

19. What is your total (gross) monthly income from all non-government sources?

Response	Frequency	Percent
Zero	367	56.2%
\$1 - \$150	149	22.8%
\$151 - \$250	60	9.2%
\$251 - \$500	29	4.4%
\$501 - \$1000	34	5.2%
\$1001 - \$1500	8	1.2%
\$1501 - \$2000	2	0.3%
Over \$2000	4	0.6%
Total	653	100.0%

20. Do you have any children living with you or not?

Response	Frequency	Percent
Yes	180	27.1%
No	484	72.9%
Total	664	100.0%

20a. If you have children, do you have any children who are:

Response	Frequency	Percent
18 or over living with you	20	12.1%
In foster care	14	8.5%
Under 18 not living with you	81	49.1%
Under 18 living with you	81	49.1%

Multiple response question with 165 respondents offering 196 responses.

20a1. How many children 18 or over are living with you?

Response	Frequency	Percent
One child	9	45.0%
Two children	6	30.0%
Three children	1	5.0%
Four children	2	10.0%
Five children	0	0.0%
Six or more children	2	10.0%
Total	20	100.0%

20a2. How many children are in foster care?

Response	Frequency	Percent
One child	6	50.0%
Two children	3	25.0%
Three children	1	8.3%
Four children	1	8.3%
Five children	1	8.3%
Six or more children	0	0.0%
Total	12	100.0%

20a3. How many children under 18 are not living with you?

Response	Frequency	Percent
One child	29	36.3%
Two children	23	28.8%
Three children	15	18.8%
Four children	8	10.0%
Five children	4	5.0%
Six or more children	1	1.3%
Total	80	100.0%

20a4. How many children under 18 are living with you?

Response	Frequency	Percent
One child	35	43.2%
Two children	22	27.2%
Three children	9	11.1%
Four children	9	11.1%
Five children	5	6.2%
Six or more children	1	1.2%
Total	81	100.0%

20b. If your children are between ages 5 and 18 and living with you, are they enrolled in school?

Response	Frequency	Percent
Yes	62	86.1%
No	10	13.9%
Total	72	100.0%

20c. If your children are living with you, do they have health insurance?

Response	Frequency	Percent
Yes	74	91.4%
No	7	8.6%
Total	81	100.0%

21. Were you ever in foster care?

Response	Frequency	Percent
Yes	72	11.0%
No	582	89.0%
Total	654	100.0%

21a. If yes, were you placed in foster care by Riverside?

Response	Frequency	Percent
Yes	29	41.4%
No	41	58.6%
Total	70	100.0%

22. Since you became homeless this last time, have you needed medical care and been unable to receive it?

Response	Frequency	Percent
Yes	214	32.4%
No	447	67.6%
Total	661	100.0%

23. Where do you usually get medical care?

Response	Frequency	Percent
Hospital emergency room	282	42.3%
Community clinic	176	26.4%
Private doctor	53	8.0%
Don't ever go	52	7.8%
VA hospital / clinic	49	7.4%
Don't know	26	3.9%
Friends / family	10	1.5%
Other	18	2.7%
Total	666	100.0%

23a. Do you receive adequate care?

Response	Frequency	Percent
Yes	404	62.6%
No	241	37.4%
Total	645	100.0%

23b. How many times in the last 12 months have you used the emergency room for any treatment?

Response	Frequency	Percent
Never	304	45.9%
1 time	110	16.6%
2 times	103	15.5%
3 times	52	7.8%
4 times	26	3.9%
5 times	21	3.2%
More than 5 times	47	7.1%
Total	663	100.0%

24. How many nights, if any, have you spent in jail or prison during the last 12 months?

Response	Frequency	Percent
0 nights	511	77.3%
1 - 5 nights	63	9.5%
6 - 10 nights	12	1.8%
11 - 20 nights	15	2.3%
21 - 50 nights	16	2.4%
51 - 150 nights	30	4.5%
More than 150 nights	14	2.1%
Total	661	100.0%

25. Are you currently experiencing any of the following:

	Yes	No	Declined to state
25a. Physical disability	27.2%	71.1%	1.7%
	179	467	11
25b. Mental illness	22.8%	74.3%	2.9%
	149	486	19
25c. Depression	49.4%	48.6%	2.0%
	324	319	13
25d. Alcohol abuse	24.2%	72.5%	3.2%
	158	473	21
25e. Drug abuse	20.4%	76.2%	3.4%
	133	497	22
25f. Domestic / partner violence or abuse	7.7%	89.9%	2.5%
	50	586	16
25g. Chronic health problems	22.2%	76.1%	1.7%
	145	498	11
25h. AIDS / HIV related illness	2.0%	94.6%	3.4%
	13	618	22
25i. Problems getting prescription medication	27.6%	70.3%	2.1%
	180	459	14
25j. Post-traumatic stress disorder (PTSD)	12.1%	85.0%	2.9%
	79	557	19
25k. Developmental disability	10.0%	87.2%	2.8%
	65	565	18
25L. Dental problems	51.9%	45.8%	2.3%
	340	300	15

26. What is the highest level of education you have completed?

Response	Frequency	Percent
Less than 6th Grade	26	3.9%
Less than high school diploma	224	33.7%
High school diploma / GED	260	39.2%
Some college, no degree	94	14.2%
AA degree	28	4.2%
BA degree or above	17	2.6%
Technical Certificate	15	2.3%
Total	664	100.0%

27. Do you usually get enough to eat on a daily basis?

Response	Frequency	Percent
Yes	351	53.2%
Sometimes	231	35.0%
No	78	11.8%
Total	660	100.0%

28. If it was possible to create more food programs in Riverside County, where would you prefer to have them located?

Response	Frequency	Percent
Existing homeless service facilities	300	45.5%
Public parks	359	54.5%
Total	659	100.0%

Appendix D: Survey Administration Detail

The 2009 Riverside County Homeless Survey was administered by the trained survey team between February 26, 2009 and March 31, 2009.

Surveys were conducted seven days a week – at night and during the day.

All transitional surveys were completed in transitional housing settings. Only one member of a family was interviewed.

Emergency shelter and unsheltered surveys were conducted in public places and in emergency shelters.

Respondents were selected on a random interval basis; typically every third person was approached.

The response rate for participation in the survey, as documented by the survey team, was 79%.

In all, the survey team administered 675 surveys.

Seven surveys were removed from the survey sample, after screening for duplication was conducted by Applied Survey Research.

The sample of valid surveys totaled 668.

Of the 668 valid surveys, 613 (92%) were conducted in English.

Of the 668 valid surveys, 55 (8%) were conducted in Spanish.